Line No.	Description	Account	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses	2017 Per Book O&M Expenses
1									
2									
3	Well Expenses - Purchased Gas	807	177,731	157,328	133,862	129,130	206,810	273,029	292,431
4	Gas Used for Compressor Station Fuel	810	(1,964,182)	(1,401,638)	(1,748,465)	0	(662,754)	(957,509)	(1,365,584)
5		812	0	0	0	0	(33,015)	(30,681)	(33,389)
6	117 1	813	588,561	583,773	454,994	407,100	775,842	380,946	321,347
7	Total Other Gas Supply		(1,197,890)	(660,537)	(1,159,609)	536,230	286,883	(334,215)	(785,195)
8									
9 10	ggp	814	109,928	20,466	47,872	128,052	109,067	129,052	12,793
11	Operations Supervision & Engineering Maps & Records	815	109,928	20,466	47,872	126,052	109,067	129,052	12,793
12		816	151.455	75.089	33.800	134.278	178.959	227.703	260.298
13		817	31,126	16.409	19.206	8,334	8.152	11,223	19.910
14		818	285,433	307,291	237,909	177,796	146,498	155,614	156,996
15	- I	819	265,433 17,227	47,634	91,832	154,137	109,961	35,123	147,518
16		820	13,510	5,277	13,839	13,461	5,514	9,090	4,921
17		821	22,942	16,587	368	13,401	729	9,090	4,921
18		824	53,243	44,153	73,746	8,053	820	5,878	4,287
19		825	0 0	44,133	73,740	209	020	0,070	4,207
20		826	54,278	52.712	51,974	46,986	41.644	41,565	42.999
21	Total Underground Storage Operations	020	739,142	585,618	570,546	671,306	601,344	615,248	649,722
22			755,142	303,010	370,340	071,500	001,044	010,240	043,722
23									
24		830	0	0	0	0	0	0	0
25		831	162	43	851	69	0	0	0
26		832	57,392	474,631	1,464,912	928,459	607,380	776,151	1,098,179
27		833	302	320	3,692	2,387	1,373	235	1,100
28		834	79,452	71,054	135,699	131,320	70,632	48,337	101,196
29		835	2,087	731	991	1,608	1,342	28	160
30		836	7,365	13,709	62,266	30,316	33,778	0	0
31	Maintenance of Compressor Equipment	843	93	150	503	853	158	0	0
32			146,853	560,638	1,668,914	1,095,012	714,663	824,751	1,200,635
33					.,,	.,,	,		.,,,
34			885,995	1,146,256	2,239,460	1,766,318	1,316,007	1,439,999	1,850,357
35			,	.,,=	_,,,,,,,	.,,	.,,	.,,	,,,,,,,,,,
36									
37	Miscellaneous Production Expense	735	0	0	4,618	0	0	19,607	85,730
38		753	53,595	39,079	73,103	15,033	12,251	13,473	10,658
39		754	0	0	0	0	0	0	64,355
40	Field Compressor Station Fuel and Power	755	427,970	251,195	315,524	336,052	276,766	211,515	279,848
41	Other Expenses	759	446,531	386,724	378,693	300,114	261,159	304,493	226,016
42	Rents	760	34,285	28,536	23,934	23,630	18,608	13,911	1,190
43	Total Production Operations		962,381	705,534	795,872	674,829	568,784	563,000	667,797
44									
45	Production Maintenance:								
46	Maintenance of Structures and Improvements	762	0	0	0	0	0	0	0
47	Maintenance of Field Lines	764	97,578	2,298	87	0	0	0	1,055
48	Maintenance of Field Compressor Station Equipment	765	0	0	0	0	0	0	13,233
49			97,578	2,298	87	0	0	0	14,288
50									
51 52			1,059,959	707,832	795,959	674,829	568,784	563,000	682,085
53	Products Extraction Operations:								

Line No.	Description	A	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses	2017 Per Book O&M Expenses
NO. 54	Operations Supervision & Engineering	Account 770	10	O & W Expenses	O&W Expenses	Oaw Expenses	182	2,402	O&W Expenses
55	Operation Labor	770 771	0	0	0	0	0	2,402	0
56	Gas Shrinkage	772	836,476	576,477	346,915	432,203	317,912	(6,603)	467,427
57	Fuel	773	73,042	15,648	11,868	24,316	(14,069)	(0,003)	407,427
58	Materials	775	0	0,040	0	24,010	(14,000)	0	0
59	Rent	783	4,519	4,747	4,080	4,384	4,969	2,842	80
60	Total Products Extraction Operations:	700	914,047	596,872	362,863	460,903	308,994	(1,360)	467,507
61	Total Froducto Extraodion Operations.		014,041	000,012	002,000	400,000	000,004	(1,000)	407,007
62	Products Extraction Maintenance:								
63	Maintenance Supervision & Engineering	784	0	0	0	0	330	0	0
64	Maintenance of Extraction & Refining Equipment	786	82,828	46,110	187,313	129,612	105,323	121,265	146,681
65	Maintenance of Pipe Lines	787	0	0	0	0	0	0	0
66	Maintenance of Other Equipment - Gas Extraction	791	0	0	0	42	0	0	0
67	Total Products Extraction Maintenance:		82,828	46,110	187,313	129,654	105,653	121,265	146,681
68			·	·	·	·	·	·	•
69	Total Products Extraction Expense		996,875	642,982	550,176	590,557	414,647	119,905	614,188
70									
71	Total Production O&M		1,744,939	1,836,533	2,425,986	3,567,934	2,586,321	1,788,689	2,361,435
72									
73	Transmission Operations:								
74	Operations Supervision & Engineering	850	4,055,007	4,696,842	4,205,473	5,242,440	6,648,113	3,415,343	3,645,584
75	System Control & Load Dispatching	851	2,238,235	2,227,551	2,364,467	2,548,412	2,611,942	2,674,216	2,271,762
76	Communication System Expenses	852	0	0	0	0	0	0	0
77	Compressor Station Labor & Expenses	853	1,184,994	1,051,779	1,361,970	1,548,022	2,066,701	1,919,105	1,992,983
78	Gas for Compressor Station Fuel	854	1,486,543	1,084,681	1,339,724	(480,877)	(657,148)	721,303	945,104
79	Other Fuel and Power for Compressor Stations	855	0	0	0	0	0	0	0
80	Mains Expenses	856	5,075,261	13,411,175	7,417,998	5,663,999	9,063,717	12,972,354	8,863,373
81	Measuring & Regulating Station Expenses	857	1,246,736	1,204,389	1,589,299	1,240,046	2,095,398	981,848	954,644
82	Transmission and Compression of Gas by Others	858	0	0	0	0	0	0	0
83	Other Expenses	859	1,688,941	1,104,764	1,480,141	1,393,831	1,610,126	1,227,555	1,349,929
84	Rents	860	2,596,706	2,947,101	2,834,829	2,640,794	2,661,580	2,410,059	2,166,798
85	Total Transmission Operations		19,572,423	27,728,282	22,593,901	19,796,667	26,100,429	26,321,782	22,190,177
86	Towns and a long Made to a second								
87	Transmission Maintenance:	004	400.000	54.404	05.077	40.404	(440)	(70)	(407)
88 89	Maintenance Supervision & Engineering Maintenance of Mains	861 863	130,399 6,633,580	51,124 16.089.534	85,077 9,906,249	18,131 8,308,313	(410) 7,531,811	(78) 4,950,484	(127) 1,695,529
90	Maintenance of Mains  Maintenance of Compressor Station Equipment	864	930.205	772.774	9,906,249 1.614.196	856.439	697.400	4,950,464 519.609	1,695,529 854.690
90	Maintenance of Compressor Station Equipment  Maintenance of Meas. and Reg Station Equipment	864 865	930,205 362,353	772,774 644,381	1,614,196	858,718	697,400 683,968	532,444	854,690 471,094
	Maintenance of Meas, and Reg Station Equipment  Maintenance of Communication Equipment	866							· ·
92 93	Maintenance of Communication Equipment  Maintenance of Other Equipment	866 867	2,502,601 243	2,670,331 0	165,145 0	144,148 0	249,357 19	219,739	89,415
93	Total Transmission Maintenance	001	10,559,381	20,228,144	12,782,773	10,185,749	9,162,145	6,222,198	3,110,601
95	Total Hallstillssion Maintenailte		10,559,561	20,220,144	12,702,773	10, 100,749	9,102,145	0,222,190	3,110,001
96	Total Transmission O&M		30,131,804	47,956,426	35,376,674	29,982,416	35,262,574	32,543,980	25,300,778

			2011	2012	2013	2014	2015	2016	2017
Line			Per Book						
No.	Description	Account	O&M Expenses						
97									
98	Distribution Operations:								
99	Operations Supervision & Engineering	870	4,707,878	4,937,221	5,182,219	6,874,001	7,897,771	12,912,812	10,129,948
100	Distribution Load Dispatching	871	1,068,960	1,254,360	1,318,931	1,310,323	1,838,671	2,410,286	2,555,635
101	Compressor Station Labor and Expenses	872	0	0	0	0	0	0	5,926
102	Compressor Station Fuel and Power	873	0	0	0	0	0	0	0
103	Mains and Services Expenses	874	8,136,694	9,637,423	12,687,353	15,025,500	18,973,950	20,749,686	21,461,864
104	Measuring & Reg. Station Expenses-General	875	1,576,116	1,585,321	1,624,744	1,790,726	1,872,357	1,911,643	1,828,993
105	Measuring & Reg. Station Expenses-Industrial	876	53,467	9,521	9,360	56,077	41,517	38,641	181,177
106	Measuring & Reg. Station Expenses-City Gate Chk	877	31,647	13,957	49,497	28,141	47,366	36,978	11,095
107	Meter and House Regulator Expenses	878	240,789	(2,494,141)	(2,604,175)	(2,661,045)	(3,049,111)	(3,330,699)	(6,300,188)
108	Customer Installation Expenses	879	4,152,211	4,163,022	8,188,878	4,699,605	4,617,584	6,293,359	6,803,734
109	Other Expenses	880	14,148,203	14,301,268	16,455,686	17,425,915	19,968,519	21,011,232	24,886,914
110	Rents	881	4,805,183	4,699,465	4,745,943	4,748,594	5,120,498	5,544,240	6,003,931
111	Total Distribution Operations		38,921,148	38,107,417	47,658,436	49,297,837	57,329,122	67,578,179	67,569,029
112									
113	Distribution Maintenance:								
114	Maintenance Supervision & Engineering	885	839,021	726,824	674,808	583,734	879,851	945,693	1,046,974
115	Maintenance of Structures and Improvements	886	0	0	0	0	0	0	0
116	Maintenance of Mains	887	5,384,165	6,555,709	8,414,973	9,679,077	9,795,510	12,830,455	10,857,312
117	Maintenance of Compressor Station Equipment	888	0	0	0	0	0	0	2,621
118	Maintenance of Meas. and Reg Station Equipment - General	889	564,074	549,830	1,191,000	42,009	724,766	1,276,134	1,028,050
119	Maintenance of Meas. and Reg Station Equipment - Industrial	890	45,429	40,539	30,746	34,544	39,292	64,921	52,140
120	Maintenance of Meas. and Reg Station Equip-City Gate	891	44,078	34,364	53,890	26,455	22,613	9,079	13,051
121	Maintenance of Services	892	4,141,639	5,478,101	5,896,225	5,756,491	3,742,843	5,761,887	7,928,702
122	Maintenance of Meters & House Regulators	893	3,936,672	6,933,672	7,761,768	7,585,798	8,140,044	8,275,866	6,726,749
123	Maintenance of Other Equipment	894	0	0	0	0	0	0	0
124	Total Distribution Maintenance		14,955,078	20,319,039	24,023,410	23,708,108	23,344,919	29,164,034	27,655,599

Line No.	Description	Account	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses	2017 Per Book O&M Expenses
125	Description	Account	Odivi Experises	Odivi Expenses	Odivi Expenses	Odivi Experises	Odivi Expenses	Odivi Experises	Odivi Experises
126 127	Total Distribution O&M		53,876,226	58,426,456	71,681,846	73,005,945	80,674,041	96,742,213	95,224,628
128	Customer Accounting:								
129	Supervision	0901	108,006	125,037	152,954	126,387	103,471	103,291	94,850
130	Meter Reading	0902	5,561,444	4,967,391	4,432,331	4,310,390	4,393,418	4,498,434	4,254,896
131	Billing & Cashiering	0903	20,462,091	20,655,179	20,160,661	19,913,192	19,175,641	18,480,081	17,830,492
132	Uncollectible Accounts	0904	6,622,021	5,362,717	5,389,118	4,974,956	3,729,694	3,957,537	3,817,870
133	Miscellaneous	0905	0	2,886	0	0	0	67	(97)
134	Total Customer Accounting Expense	0000	32,753,562	31,113,210	30,135,064	29,324,925	27,402,224	27,039,410	25,998,011
135			, , ,	. , ., .	,,	-,- ,-	, . ,	,,	-,,-
136	Customer Service Expense:								
137	Supervision	0907	0	0	0	0	0	0	0
138	Customer Assistance (DSM removed)	0908	1,052,419	983,868	871,069	863,303	912,951	855,719	825,241
139	Advertisement	0909	1,450,233	1,667,841	826,206	735,774	1,301,908	950,006	1,295,428
140	Miscellaneous	0910	0	0	0	0	0	0	2,307
141	Total Customer Service Expense		2,502,652	2,651,709	1,697,275	1,599,077	2,214,859	1,805,725	2,122,976
142									
143	Sales Expense:								
144	Sales Expense - Supv.	0911	0	0	0	0	0	0	0
145	Demonstrations & Selling	0912	470,964	479,713	494,869	492,946	569,612	729,304	651,176
146	Miscellaneous Sales Expense	0916	0	0	0	0	0	0	0
147	Total Sales Expense		470,964	479,713	494,869	492,946	569,612	729,304	651,176
148									
149	Total Customer O&M		35,727,178	34,244,632	32,327,208	31,416,948	30,186,695	29,574,439	28,772,163
150									
151 152	Administrative & General Expense: Administrative Salaries	0920	9.969.398	8,532,347	9.841.276	10,283,479	12.756.192	11.726.541	14.947.985
152	Office Supplies & Expense	0920	9,969,398 7.366.587	6,532,347 6.066.070	9,641,276 7.114.490	7,535,831	9.087.647	9.525.566	14,947,965
154	A&G Expense Transferred	0921	(7,848,543)	.,	, ,	(6,623,210)	.,,	(7,577,843)	(8,738,882)
154	Outside Services	0923	1,890,239	(6,274,457) 2,038,288	(6,554,500) 2,703,465	2,623,210)	(7,273,367) 3,381,154	(7,577,643) 4,924,258	(6,736,662) 5,247,647
156	Property Insurance	0923	1,037,049	1,008,657	1,117,676	1,205,354	1,117,409	608,838	480,269
157	Injuries and Damages	0925	2,813,550	3,046,312	3,323,442	3,478,841	3,428,898	1,871,654	1,789,406
158	Pensions & Benefits	0926	22,062,673	26,195,121	24,022,635	20,988,969	23,339,489	23,440,294	21,656,866
159	Other Reg Expenses	928	2,961,902	3,066,642	2,905,292	2,905,124	2,921,769	3,095,839	2,825,627
160	Duplicate Charges - Electric	0929	(896,526)	(626,545)	(1,163,823)	(827,896)	(1,703,984)	(788,825)	(902,697)
161	Miscellaneous	0930	607,131	510,715	565,053	567,700	532,034	355,384	774,815
162	General Advertising Expense	930.1	531,802	561,328	881,185	1,319,438	608,787	962,073	629,630
163	Rents	0931	12,997,907	7,747,037	8,001,528	9,024,063	11,032,429	12,685,104	14,988,832
164	Maintenance of Structures	0932	0	0	0,001,020	0,024,000	0	0	14,000,002
165	Maintenance of General Plant	0935	121,247	6,846	129,502	235,783	292,832	354,811	182,281
166	Total Administrative & General Expense		53.614.416	51,878,361	52,887,221	52.717.249	59.521.289	61,183,692	65.507.047
167			,,	,	,,	,	,	,	
168	Total O&M Expense		175,094,563	194,342,408	194,698,935	190,690,492	208,230,920	221,833,014	217,166,051

Line No.	Description	Account	2018 Per Book O&M Expenses	2020 Rate Case TY 9/30/2019 Per Book O&M Expenses	2019 Per Book O&M Expenses	2020 Per Book O&M Expenses	2021 Rate Case 12 M.E. 6/30/2021 Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR
2	Other Gas Supply:										
3		807	167	(19)	549.675	33,426	0	19	-30.55%	-17.98%	-16.94%
4	Gas Used for Compressor Station Fuel	810	(1,228,887)	(1,604,036)	(1,399,754)	(1,244,315)	(1,397,770)	206,266	13.43%	-4.74%	-4.95%
5	Gas Used for Other Utility Operations	812	(34,283)	(56,918)	(53,084)	(27,944)	(68,315)	(11,397)	-3.28%	0.00%	0.00%
6	Other Gas Supply Expense	813	336,150	237,171	235,504	416,819	453,786	216,615	-11.68%	-1.24%	-3.76%
7 8	Total Other Gas Supply		(926,853)	(1,423,802)	(667,659)	(822,014)	(1,012,299)	411,503	-223.43%	-4.80%	-4.10%
9	Underground Storage Operations:										
10		814	24,472	22,927	54,390	(5,584)	(15,053)	(37,980)	-155.19%	-173.57%	-171.81%
11		815	0	0	0	0	0	0	0.00%	0.00%	0.00%
12		816	786,077	391,706	284,854	264,916	284,914	(106,792)	8.16%	34.20%	6.41%
13		817	3,686	0	0	0	0	0	-100.00%	-100.00%	-100.00%
14	- ·	818	278,200	305,916	256,325	255,430	265,200	(40,716)	11.76%	1.02%	-1.23%
15		819	211,731	191,807	194,365	100,962	198,455	6,648	-1.69%	1.36%	21.71%
16		820	0	1,302	1,302	0	0	(1,302)	-100.00%	-100.00%	-100.00%
17		821	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
18		824	815	0	0	45,618	43,979	43,979	123.39%	-6.63%	-1.70%
19		825	0	0	0	0	0	0	0.00%	0.00%	0.00%
20		826	11,932	86,849	83,115	58,457	64,193	(22,656)	7.02%	1.69%	0.83%
21 22	• • •		1,316,913	1,000,507	874,351	719,799	841,688	(158,819)	3.66%	3.38%	-0.29%
23									0.00%	0.00%	0.00%
24		830	0	0	0	0	0	0	0.00%	0.00%	0.00%
25		831	0	3,167	3,167	73	0	(3,167)	0.00%	-29.59%	-8.48%
26		832	1,965	564,918	103,273	511,601	128,327	(436,591)	-3.37%	-13.95%	27.52%
27		833	661,433	0	0	0	0	0	-100.00%	-100.00%	-100.00%
28		834	296,068	367,705	287,475	256,508	250,006	(117,699)	29.43%	9.52%	13.91%
29		835 836	12,612 0	3,688 0	4,060 0	3,950	3,255 0	(433)	24.10%	21.84%	7.35%
30 31		836 843	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
31		043	972,078	939,478	397,975	772,132	381,588	(557,890)	-100.00% 1.56%	-100.00% -10.43%	-100.00% 20.25%
32			972,076	939,476	391,913	112,132	301,300	(557,690)	1.50%	-10.43%	20.25%
34 35	Total Underground Storage		2,288,991	1,939,985	1,272,326	1,491,931	1,223,276	(716,708)	2.54%	-5.64%	5.96%
36	Production Operations:										
37		735	36,550	84,092	103,825	110,496	57,960	(26,132)	0.00%	57.39%	0.00%
38	Field Lines Expense	753	44,860	76,298	70,408	80,062	79,345	3,047	45.56%	1.31%	4.56%
39		754	349,855	546,856	440,640	209,157	123,861	(422,995)	0.00%	0.00%	0.00%
40		755	209,949	246,596	229,856	346,302	145,589	(101,007)	4.58%	1.34%	-2.33%
41		759	17,842	27,642	27,495	39,755	38,490	10,848	-31.37%	-27.53%	-23.57%
42		760	12,057	38,743	41,564	35,871	25,694	(13,049)	14.03%	5.95%	0.50%
43 44			671,113	1,020,227	913,788	821,643	470,939	(549,288)	7.63%	0.46%	-1.74%
45	Production Maintenance:										
46		762	886	886	0	3,744	0	(886)	0.00%	0.00%	0.00%
47		764	19,101	17,243	104,696	73,115	61,826	44,583	0.00%	161.69%	-3.16%
48		765	116,080	194,276	565,934	485,738	482,780	288,504	0.00%	0.00%	0.00%
49 50			136,067	212,405	670,630	562,597	544,606	332,201	0.00%	250.25%	21.49%
51 52			807,180	1,232,632	1,584,418	1,384,240	1,015,545	(217,087)	19.47%	8.23%	3.01%
53											

				2020 Rate Case TY			2021 Rate Case				
			2018	9/30/2019	2019	2020	12 M.E. 6/30/2021	D.W	2045 2000	0040 0000	0044 0000
Line No.	Description	Account	Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR				
54	Operations Supervision & Engineering	770	0 Caw Expenses	0 Odivi Expenses	0 Oxivi Expenses	588	5	5	26.43%	0.00%	57.25%
55		771	0	0	0	000	0	0	0.00%	0.00%	0.00%
56	Gas Shrinkage	772	191,388	205,290	167,010	84,046	405,973	200,683	-23.36%	-18.33%	-22.53%
57	Fuel	773	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
58	Materials	775	0	0	0	0	0	0	0.00%	0.00%	0.00%
59	Rent	783	229,407	291,113	401,902	272,477	330,984	39,871	122.75%	82.25%	57.69%
60	Total Products Extraction Operations:		420,795	496,403	568,912	357,111	736,962	240,559	2.94%	-0.23%	-9.92%
61	·										
62											
63	Maintenance Supervision & Engineering	784	0	0	0	0	0	0	-100.00%	0.00%	0.00%
64	Maintenance of Extraction & Refining Equipment	786	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
65	Maintenance of Pipe Lines	787	17,154	0	0	0	0	0	0.00%	0.00%	0.00%
66		791	0	0	0	0	0	0	0.00%	0.00%	0.00%
67	Total Products Extraction Maintenance:		17,154	0	0	0	0	0	-100.00%	-100.00%	-100.00%
68			407.040	100 100	500.040	057.444	700.000	040.550	0.040/	5.000/	40 700/
69	The second secon		437,949	496,403	568,912	357,111	736,962	240,559	-2.94%	-5.99%	-10.78%
70			0.007.007	2,245,217	0.757.007	2,411,268	1,963,484	(281,733)	-1.39%	0.000/	3.66%
71	Total Production O&M		2,607,267	2,245,217	2,757,997	2,411,200	1,903,404	(201,733)	-1.39%	-0.09%	3.00%
73											
74	Operations Supervision & Engineering	850	3,368,014	4,100,038	4.456.187	4,771,467	4,586,555	486.517	-6.42%	1.82%	1.82%
75		851	1,085,430	1,865,818	2,034,519	1,679,510	1,708,153	(157,665)	-8.45%	-4.77%	-3.14%
76		852	3,365	10,003	16,792	19,464	13,252	3,249	0.00%	0.00%	0.00%
77	Compressor Station Labor & Expenses	853	1,261,598	1,543,341	1,547,906	1,340,706	1,450,260	(93,081)	-8.29%	-0.22%	1.38%
78		854	814,610	1,171,870	980,722	803,684	1,057,565	(114,306)	-204.11%	-7.04%	-6.61%
79		855	0	0	0	0	0	0	0.00%	0.00%	0.00%
80	Mains Expenses	856	10,252,636	10,264,156	9,781,309	9,586,793	9,436,867	(827,289)	1.13%	3.73%	7.32%
81	Measuring & Regulating Station Expenses	857	853,611	951,308	877,378	830,276	877,385	(73,923)	-16.90%	-8.86%	-4.42%
82	Transmission and Compression of Gas by Others	858	0	0	0	0	0	0	0.00%	0.00%	0.00%
83	Other Expenses	859	4,086,132	2,387,752	2,550,501	5,296,567	5,348,098	2,960,346	26.89%	19.98%	13.54%
84	Rents	860	2,501,645	2,444,806	2,723,188	2,490,566	2,622,820	178,014	-1.32%	-1.83%	-0.46%
85	Total Transmission Operations		24,227,041	24,739,092	24,968,502	26,819,033	27,100,955	2,361,863	0.54%	2.48%	3.56%
86											
87	Transmission Maintenance:				_	_	_	_			
88	Maintenance Supervision & Engineering	861	0		0	0	0	0	-100.00%	-100.00%	-100.00%
89		863	1,416,326	1,967,548	2,905,097	1,789,154	1,489,224	(478,325)	-24.98%	-21.69%	-13.55%
90	Maintenance of Compressor Station Equipment	864	1,166,099	1,310,734	1,888,029	1,638,052	1,442,003	131,269	18.62%	0.21%	6.49%
91 92	Maintenance of Meas. and Reg Station Equipment  Maintenance of Communication Equipment	865 866	332,395 84,821	685,206	658,023	540,342	378,959	(306,247)	-4.60% -22.62%	-8.58% -11.69%	4.54% -32.88%
92	Maintenance of Communication Equipment  Maintenance of Other Equipment	867	72,326	75,009 72,326	76,284 0	69,161 0	54,703 0	(20,306)		0.00%	-32.88% -100.00%
93	Total Transmission Maintenance	001	3,071,967	4,110,823	5,527,433	4,036,709	3,364,889	(72,326) (745,934)	-100.00% -15.12%	-15.18%	-100.00%
95	Total Transmission Maintenance		3,071,907	7,110,023	0,021,400	7,000,709	3,304,009	(1-10,934)	-13.1270	-13.1070	-10.1570
96	Total Transmission O&M		27,299,008	28,849,915	30,495,935	30,855,742	30,465,844	1,615,928	-2.63%	-1.93%	0.26%

Line No.	Description	Account	2018 Per Book O&M Expenses	2020 Rate Case TY 9/30/2019 Per Book O&M Expenses	2019 Per Book O&M Expenses	2020 Per Book O&M Expenses	2021 Rate Case 12 M.E. 6/30/2021 Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR
97											
98	Distribution Operations:										
99	Operations Supervision & Engineering	870	7,820,442	8,976,560	9,688,715	9,664,909	10,984,239	2,007,679	4.12%	9.31%	8.32%
100	Distribution Load Dispatching	871	2,876,155	4,167,726	4,669,391	5,297,022	5,413,596	1,245,870	23.57%	21.97%	19.46%
101	Compressor Station Labor and Expenses	872	34,088	38,508	34,863	49,506	57,565	19,057	0.00%	0.00%	0.00%
102	Compressor Station Fuel and Power	873	0	0	0	0	0	0	0.00%	0.00%	0.00%
103	Mains and Services Expenses	874	19,949,750	22,219,797	22,588,035	23,976,467	27,221,726	5,001,929	4.79%	9.52%	12.76%
104	Measuring & Reg. Station Expenses-General	875	1,296,314	1,417,182	1,393,259	1,322,079	1,495,905	78,723	-6.72%	-2.90%	-1.93%
105	Measuring & Reg. Station Expenses-Industrial	876	47,569	2,262	695	189	621	(1,641)	-65.99%	-42.74%	-46.59%
106	Measuring & Reg. Station Expenses-City Gate Chk	877	5,805	4,996	7,336	88,511	96,021	91,025	13.32%	8.66%	12.11%
107	Meter and House Regulator Expenses	878	(7,732,745)	(6,959,980)	(5,630,761)	(10,747,858)	(16,201,961)	(9,241,981)	28.66%	22.45%	-252.51%
108	Customer Installation Expenses	879	4,882,583	5,268,411	4,953,019	5,395,115	5,828,837	560,426	3.16%	-5.79%	2.95%
109	Other Expenses	880	36,632,920	35,462,937	33,404,787	32,080,729	30,385,551	(5,077,386)	9.95%	10.01%	9.52%
110	Rents	881	7,107,331	7,001,432	7,111,812	5,893,056	6,232,431	(769,001)	2.85%	3.14%	2.29%
111	Total Distribution Operations		72,920,212	77,599,831	78,221,151	73,019,725	71,514,529	(6,085,302)	4.96%	6.28%	7.24%
112											
113	Distribution Maintenance:										
114	Maintenance Supervision & Engineering	885	903,977	865,624	1,010,183	1,842,855	1,608,350	742,726	15.94%	15.43%	9.14%
115	Maintenance of Structures and Improvements	886	0	0	0	0	0	0	0.00%	0.00%	0.00%
116	Maintenance of Mains	887	7,261,197	10,202,053	9,373,631	6,086,262	3,278,556	(6,923,497)	-9.08%	-4.52%	1.37%
117	Maintenance of Compressor Station Equipment	888	16,787	38,959	39,349	26,505	26,082	(12,877)	0.00%	0.00%	0.00%
118	Maintenance of Meas. and Reg Station Equipment - General	889	774,295	771,121	1,049,734	638,196	665,841	(105,280)	-2.51%	-8.53%	1.38%
119	Maintenance of Meas. and Reg Station Equipment - Industrial	890	21,414	11,584	5,249	4	4	(11,580)	-84.09%	-72.15%	-64.57%
120	Maintenance of Meas. and Reg Station Equip-City Gate	891	3,379	1,045	399	0	0	(1,045)	-100.00%	-100.00%	-100.00%
121	Maintenance of Services	892	11,644,998	12,488,699	12,994,602	16,665,932	18,200,701	5,712,002	34.81%	16.00%	16.73%
122	Maintenance of Meters & House Regulators	893	4,233,472	4,560,831	4,142,963	5,355,842	6,965,667	2,404,836	-8.03%	-5.16%	3.48%
123	Maintenance of Other Equipment	894	0	0	0	0	0	0	0.00%	0.00%	0.00%
124	Total Distribution Maintenance		24,859,519	28,939,916	28,616,110	30,615,596	30,745,201	1,805,285	5.57%	3.52%	8.29%

			2018	2020 Rate Case TY 9/30/2019	2019	2020	2021 Rate Case 12 M.E. 6/30/2021				
Line			Per Book	Per Book	Per Book	Per Book	Per Book	Difference	2015-2020	2013-2020	2011 - 2020
No.	Description	Account	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	6/30/21 vs. 2020 RC	CAGR 6 YR	CAGR 8 YR	CAGR 10 YR
125 126	Total Distribution O&M		97,779,731	106,539,747	106,837,261	103,635,321	102,259,731	(4,280,016)	5.14%	5.41%	7.54%
127 128	Customer Accounting:										
129		0901	67,651	82,749	106,625	106,201	104,320	21,571	0.52%	-5.08%	-0.19%
130		0902	4,830,345	4,783,695	4,938,258	5,477,759	5,394,241	610,546	4.51%	3.07%	-0.17%
131	Billing & Cashiering	0903	16,043,560	17,785,359	18,345,922	16,730,606	17,376,834	(408,525)	-2.69%	-2.63%	-2.21%
132		0904	4,573,075	4,488,358	4,197,838	4,724,615	4,779,938	291,580	4.84%	-1.86%	-3.68%
133		0905	4,070,070	1,400,000	4,107,000	248,952	183,612	183,612	0.00%	0.00%	0.00%
134	Total Customer Accounting Expense	0000	25,514,631	27,140,161	27,588,643	27,288,133	27,838,944	698,783	-0.08%	-1.41%	-2.01%
135						,,,		,			
136											
137	Supervision	0907	0	0	0	0	0	0	0.00%	0.00%	0.00%
138	Customer Assistance (DSM removed)	0908	666,612	476,012	480,571	531,923	593,273	117,261	0.00%	0.00%	0.00%
139	Advertisement	0909	1,470,577	1,139,258	1,289,685	963,503	883,519	(255,739)	-5.84%	2.22%	-4.44%
140	Miscellaneous	0910	19,769	130,995	152,106	24,571	23,781	(107,214)	0.00%	0.00%	0.00%
141	Total Customer Service Expense		2,156,958	1,746,265	1,922,362	1,519,997	1,500,573	(245,692)	-7.25%	-1.56%	-5.39%
142											
143	Sales Expense:										
144	Sales Expense - Supv.	0911	0	0	0	0	0	-			
145		0912	654,504	701,808	747,037	719,789	598,251	(103,557)	4.79%	5.50%	4.83%
146	•	0916	0	0	0	34,521	28,949	28,949	0.00%	0.00%	0.00%
147			654,504	701,808	747,037	754,310	627,201	(74,607)	5.78%	6.21%	5.37%
148											
149	Total Customer O&M		28,326,093	29,588,234	30,258,042	29,562,440	29,966,718	378,484	-0.42%	-1.27%	-2.08%
150											
151	Administrative & General Expense:										
152		0920	14,540,733	17,010,834	17,033,652	19,956,670	18,210,416	1,199,582	9.36%	10.63%	8.02%
153		0921	11,138,693	9,622,627	9,372,988	10,913,797	11,476,042	1,853,415	3.73%	6.30%	4.46%
154	A&G Expense Transferred	0922	(9,662,764)	(9,745,145)	(10,848,041)	(13,301,508)	(13,324,862)	(3,579,717)	12.83%	10.64%	6.04%
155		0923	5,313,574	4,402,020	4,077,563	3,789,088	4,169,019	(233,001)	2.30%	4.94%	8.03%
156		0924	956,524	1,081,525	1,148,140	1,398,792	1,474,473	392,948	4.59%	3.26%	3.38%
157 158	Injuries and Damages Pensions & Benefits	0925 0926	3,513,314	3,689,164	3,616,187	3,657,468	4,266,859	577,695	1.30%	1.38%	2.96%
159		928	22,837,857 3,278,160	22,403,425 3,337,524	22,343,322 3,827,475	23,843,311 3,767,976	23,705,838	1,302,413 217,870	0.43%	-0.11%	0.87%
160	Duplicate Charges - Electric	0929	(948,397)	(905,923)	(1,107,599)	(963,163)	3,555,394 (1,047,357)	(141,434)	5.22% -10.78%	3.78% -2.67%	2.71% 0.80%
161	Miscellaneous	0930	1,035,006	1,144,049	955,283	(963, 163) 861,506	(1,047,357)	(455,901)	-10.78% 10.12%	-2.67% 6.21%	3.96%
162		930.1	755,428	666,819	754,972	703,080	716,355	49,536	2.92%	-3.17%	-27.68%
163		0931	14,825,139	14,561,322	14,790,714	16,447,963	16,866,952	2,305,630	8.31%	10.84%	72.56%
164	Maintenance of Structures	0932	14,625,139	14,561,322	14,790,714	10,447,903	10,000,952	2,303,030	0.00%	0.00%	0.00%
165	Maintenance of General Plant	0935	120,823	100,435	73,958	52,438	92,765	(7,670)	-29.11%	-12.12%	0.00%
166		0300	67,704,090	67,368,676	66,038,614	71,127,418	70,850,041	3,481,365	3.63%	4.32%	3.19%
167			01,104,000	01,000,010	00,000,014	11,121,410	70,000,041	0,401,000	0.0070	7.02 /0	0.1070
	Total O&M Expense		223,716,189	234,591,790	236,387,849	237,592,189	235,505,818	914,028	2.67%	2.89%	3.45%

Line No.	Description	Account	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses	2017 Per Book O&M Expenses
1		-						·	
2	Other Gas Supply:								
3	Well Expenses - Purchased Gas	807	177,731	157,328	133,862	129,130	206,810	273,029	292,431
4	Gas Used for Compressor Station Fuel	810	0	0	0	0	0	0	0
5	Gas Used for Other Utility Operations	812	0	0	0	0	0	0	0
6	Other Gas Supply Expense	813	335,127	324,611	312,881	309,532	312,919	267,742	247,906
7 8	Total Other Gas Supply		512,858	481,939	446,743	438,662	519,729	540,771	540,337
9	Underground Storage Operations:								
10	Operations Supervision & Engineering	814	21,857	15,297	28,088	116,747	52,351	112,009	1,156
11	Maps & Records	815	21,037	15,237	20,000	0	0	112,003	0
12	Wells	816	25,835	23,829	24,117	53,665	68,291	71,564	88,594
13	Lines	817	5.712	7.263	6.289	6.353	5.517	9.541	4.697
14	Compressor Station	818	120,415	139,207	132,083	74,732	67,465	73,841	49,727
15	Compressor Station Fuel	819	0	0	0.2,000	0	07,400	0	0
16	Reg Station	820	3.444	4,368	5,236	7,024	3,907	4,922	3,931
17	Purification	821	13,194	6.250	368	0	0	0	0
18	Other	824	36,880	33,003	1,562	1,964	678	4,836	4,197
19	Storage Royalty	825	0	0	0	0	0	0	0
20	Rents	826	0	0	0	0	0	876	879
21	Total Underground Storage Operations		227,337	229,217	197,743	260,485	198,209	277,589	153,181
22			,			,		,	
23	Underground Storage Maintenance:								
24	Maintenance Supervision & Engineering	830	0	0	0	0	0	0	0
25	Maintenance of Structures and Improvements	831	0	0	0	0	0	0	0
26	Maintenance of Reservoirs and Wells	832	40,219	15,293	16,798	11,207	11,241	24,372	20,723
27	Maintenance of Lines	833	227	246	1,888	601	1,166	186	1,006
28	Maintenance of Compressor Station Equipment	834	59,208	54,338	64,586	51,712	22,282	19,358	20,070
29	Maintenance of Meas. and Reg Station Equipment	835	1,289	614	837	726	0	0	160
30	Maintenance of Purification Equipment	836	7,365	13,134	62,197	30,076	33,685	0	0
31	Maintenance of Compressor Equipment	843	93	150	171	853	158	0	0
32	Total Underground Storage Maintenance		108,401	83,775	146,477	95,175	68,532	43,916	41,959
33									
34	Total Underground Storage		335,738	312,992	344,220	355,660	266,741	321,505	195,140
35									
36	Production Operations:								
37	Miscellaneous Production Expense	735	0	0	0	0	0	0	8,752
38	Field Lines Expense	753	13,176	11,565	12,053	13,195	10,979	10,177	9,386
39	Field Compressor Station Expense	754	0	0	0	0	0	0	61,296
40	Field Compressor Station Fuel and Power	755	0	0	0	0	0	0	0
41	Other Expenses	759	199,050	168,079	147,761	155,707	114,487	145,050	123,141
42	Rents	760	0	0	0	0	0	301	27
43	Total Production Operations		212,226	179,644	159,814	168,902	125,466	155,528	202,602
44									
45	Production Maintenance:			_	_	_	_	_	
46	Maintenance of Structures and Improvements	762	0	0	0	0	0	0	0
47	Maintenance of Field Lines	764	10,524	1,942	0	0	0	0	1,055
48	Maintenance of Field Compressor Station Equipment	765	0	0	0	0	0	0	12,940
49	Total Production Maintenance		10,524	1,942	0	0	0	0	13,995
50	Total Braduation Evanna		222.750	101 506	150 044	160 000	105 466	1EE E00	216 507
51 52	Total Production Expense		222,750	181,586	159,814	168,902	125,466	155,528	216,597
53	Products Extraction Operations:								

Line	December		2011 Per Book	2012 Per Book	2013 Per Book	2014 Per Book	2015 Per Book	2016 Per Book	2017 Per Book
No. 54	Description Operations Supervision & Engineering	Account 770	O&M Expenses						
	Operations Supervision & Engineering Operation Labor	770 771	0	0	0	0	0	0	0
55 56	Gas Shrinkage	771	0	0	0	0	0	0	0
56 57	Fuel	773	0	0	0	0	0	0	0
57 58	Fuel Materials	775 775	0	0	0	0	0	0	0
59	Rent	775 783	0	0	0	0	0	•	2
60	Total Products Extraction Operations:	763						<u>58</u>	
61	Total Products Extraction Operations:		U	U	U	U	U	56	2
62	Products Extraction Maintenance:								
63	Maintenance Supervision & Engineering	784	0	0	0	0	330	0	0
64	Maintenance Supervision & Engineering  Maintenance of Extraction & Refining Equipment	786	37,219	27,710	35,809	45,637	19,978	45,886	48,083
65	Maintenance of Extraction & Renning Equipment  Maintenance of Pipe Lines	787	37,219	27,710	35,609	45,037	19,976	45,660	40,003
66	Maintenance of Other Equipment - Gas Extraction	791	0	0	0	0	0	0	0
67	Total Products Extraction Maintenance:	191	37.219	27.710	35,809	45,637	20,308	45,886	48,083
68	Total Products Extraction Maintenance.		37,219	21,110	33,609	45,037	20,300	45,000	40,003
69	Total Products Extraction Expense		37,219	27,710	35,809	45,637	20,308	45,944	48.085
70	Total Froducts Extraction Expense		37,219	21,110	33,009	45,057	20,300	43,544	40,000
71	Total Production O&M		1,108,565	1,004,227	986,586	1,008,861	932,244	1,063,748	1,000,159
72	Total Floduction Odivi		1,100,303	1,004,221	900,300	1,000,001	932,244	1,003,740	1,000,139
73	Transmission Operations:								
74	Operations Supervision & Engineering	850	2.153.938	2.111.303	2.030.107	1.557.194	1.780.436	2.005.967	2.410.824
75	System Control & Load Dispatching	851	1,668,625	1,698,842	1,736,694	1,804,898	1,825,721	1,854,906	1,522,848
76	Communication System Expenses	852	1,000,025	1,030,042	1,750,054	1,004,000	1,020,721	1,054,500	1,322,040
77	Compressor Station Labor & Expenses	853	644,379	528,025	630,340	681.765	676,811	687,668	738,792
78	Gas for Compressor Station Fuel	854	044,573	020,020	030,340	001,700	070,011	007,000	730,732
79	Other Fuel and Power for Compressor Stations	855	0	0	0	0	0	0	0
80	Mains Expenses	856	1,164,985	1,094,548	1,564,061	1,386,283	1,464,272	1,266,289	1,306,252
81	Measuring & Regulating Station Expenses	857	366,433	370,118	368,472	445,692	472,695	489,356	436,185
82	Transmission and Compression of Gas by Others	858	000,400	0/0,110	0	0	0	0	100,100
83	Other Expenses	859	1,004,578	825,537	966,869	1,034,292	1,113,552	882,611	1,021,084
84	Rents	860	1,004,570	020,007	300,003 N	1,004,232	1,110,332	30,892	18,668
85	Total Transmission Operations	000	7,002,938	6,628,373	7,296,543	6,910,124	7,333,487	7,217,689	7,454,653
86	Total Transmission Operations		7,002,000	0,020,010	7,200,040	0,010,124	7,000,407	7,217,000	1,404,000
87	Transmission Maintenance:								
88	Maintenance Supervision & Engineering	861	95,655	34,510	38,640	0	0	0	0
89	Maintenance of Mains	863	1,051,835	1,116,493	1,106,615	835,482	845,347	799,390	898.074
90	Maintenance of Compressor Station Equipment	864	356.139	314.528	385.861	325,364	224,515	210.525	264.464
91	Maintenance of Meas. and Reg Station Equipment	865	180,931	449,318	646,430	496,831	380,619	166,392	158,950
92	Maintenance of Communication Equipment	866	185,034	188,369	89,154	55,518	98,753	9,277	12,923
93	Maintenance of Other Equipment	867	219	0	0	00,010	0	0,211	.2,520
94	Total Transmission Maintenance		1,869,813	2,103,218	2,266,700	1,713,195	1,549,234	1,185,584	1,334,411
95			,,	,,=.+	,,	, .,	,, <del></del>	,,	*** ***
96	Total Transmission O&M		8,872,751	8,731,591	9,563,243	8,623,319	8,882,721	8,403,273	8,789,064

			2011	2012	2013	2014	2015	2016	2017
Line			Per Book						
No.	Description	Account	O&M Expenses						
97									
98	Distribution Operations:								
99	Operations Supervision & Engineering	870	3,850,193	3,963,525	4,193,889	5,193,868	5,874,178	6,742,761	7,156,025
100	Distribution Load Dispatching	871	664,093	842,347	865,370	778,962	1,263,404	1,769,595	1,897,184
101	Compressor Station Labor and Expenses	872	0	0	0	0	0	0	5,926
102	Compressor Station Fuel and Power	873	0	0	0	0	0	0	0
103	Mains and Services Expenses	874	1,914,204	2,354,863	2,212,788	2,230,123	2,342,539	2,131,479	2,492,680
104	Measuring & Reg. Station Expenses-General	875	1,215,696	1,205,014	1,267,835	1,386,600	1,425,190	1,600,508	1,514,936
105	Measuring & Reg. Station Expenses-Industrial	876	8,166	5,449	8,732	8,456	3,802	6,194	13,162
106	Measuring & Reg. Station Expenses-City Gate Chk	877	11,955	12,224	28,547	26,058	30,450	24,972	11,650
107	Meter and House Regulator Expenses	878	3,603,649	2,846,777	2,885,249	3,258,925	3,785,624	7,008,345	3,317,729
108	Customer Installation Expenses	879	3,847,326	4,070,173	6,362,559	4,459,574	4,866,107	2,670,602	6,328,967
109	Other Expenses	880	6,545,966	7,446,933	7,254,092	7,422,304	7,896,983	10,110,979	10,430,165
110	Rents	881	366	0	0	0	0	138,678	148,664
111	Total Distribution Operations		21,661,614	22,747,305	25,079,061	24,764,870	27,488,277	32,204,113	33,317,088
112									
113	Distribution Maintenance:								
114	Maintenance Supervision & Engineering	885	500,127	467,723	380,095	312,349	565,852	642,610	561,516
115	Maintenance of Structures and Improvements	886	0	0	0	0	0	0	0
116	Maintenance of Mains	887	3,372,005	3,464,266	4,431,502	4,162,749	4,316,889	4,426,600	3,660,764
117	Maintenance of Compressor Station Equipment	888	0	0	0	0	0	0	2,621
118	Maintenance of Meas. and Reg Station Equipment - General	889	445,714	425,478	475,980	527,943	527,369	574,360	687,096
119	Maintenance of Meas. and Reg Station Equipment - Industrial	890	39,958	35,514	29,256	31,332	29,305	47,389	42,891
120	Maintenance of Meas. and Reg Station Equip-City Gate	891	37,888	26,313	45,676	21,079	16,866	7,080	5,307
121	Maintenance of Services	892	2,306,579	2,274,012	2,376,883	2,357,092	2,409,815	2,796,388	4,352,772
122	Maintenance of Meters & House Regulators	893	2,402,993	3,652,058	4,053,238	4,568,476	4,909,773	4,772,428	4,084,790
123	Maintenance of Other Equipment	894	0	0	0	0	0	0	0
124	Total Distribution Maintenance		9,105,264	10,345,364	11,792,630	11,981,020	12,775,869	13,266,855	13,397,757

Line	Provident in		2011 Per Book	2012 Per Book	2013 Per Book	2014 Per Book	2015 Per Book	2016 Per Book	2017 Per Book
No. 125	Description	Account	O&M Expenses						
126 127	Total Distribution O&M		30,766,878	33,092,669	36,871,691	36,745,890	40,264,146	45,470,968	46,714,845
128	Customer Accounting:								
129	Supervision	0901	81,949	94,808	96,645	87,165	75,866	82,421	72,907
130	Meter Reading	0902	2,755,611	2,748,277	2,641,115	2,706,765	2,800,742	2,778,293	2,714,666
131	Billing & Cashiering	0903	10,279,581	10,758,443	10,740,829	10,610,017	10,490,716	9,926,677	9,805,513
132	Uncollectible Accounts	0904	0	0	0	0	0	0	0
133	Miscellaneous	0905	0	0	0	0	0	0	0
134	Total Customer Accounting Expense		13,117,141	13,601,528	13,478,589	13,403,947	13,367,324	12,787,391	12,593,086
135									
136	Customer Service Expense:								
137	Supervision	0907	0	0	0	0	0	0	0
138	Customer Assistance (DSM removed)	0908	1,052,419	983,868	871,069	863,303	912,951	855,719	825,241
139	Advertisement	0909	0	0	0	0	0	0	0
140	Miscellaneous	0910	0	0	0	0	0	0	1,541
141	Total Customer Service Expense		1,052,419	983,868	871,069	863,303	912,951	855,719	826,782
142									
143	Sales Expense:	0044	0	•	0	0	0	0	^
144	Sales Expense - Supv.	0911 0912	0	0 409,638	0 433,127	0 439,346	0 500,680	0 638,648	0 587,012
145 146	Demonstrations & Selling		405,428 0	409,638	433,127	439,346	500,680	638,648 0	
146	Miscellaneous Sales Expense Total Sales Expense	0916	405,428	409,638	433,127	439,346	500,680	638,648	<u>0</u> 587,012
147	Total Sales Expense		400,420	409,030	433,127	439,340	500,000	030,040	307,012
149	Total Customer O&M		14,574,988	14,995,034	14,782,785	14,706,596	14,780,955	14,281,758	14,006,880
150	Total Customer Odw		14,574,900	14,990,034	14,702,703	14,700,390	14,700,933	14,201,730	14,000,000
151	Administrative & General Expense:								
152	Administrative Salaries	0920	9,969,398	8,532,347	9,841,276	10,283,479	12,756,192	11,721,386	14,947,982
153	Office Supplies & Expense	0921	0	0,002,011	0,011,210	0	.2,.00,.02	0	0
154	A&G Expense Transferred	0922	0	0	0	0	0	0	0
155	Outside Services	0923	0	0	0	0	0	0	0
156	Property Insurance	0924	0	0	0	0	0	0	0
157	Injuries and Damages	0925	479,809	616,343	727,839	401,540	427,311	(76,815)	39,218
158	Pensions & Benefits	0926	22,062,673	26,195,121	24,022,635	20,988,969	23,339,489	23,440,294	21,674,906
159	Other Reg Expenses	928	0	0	0	0	0	0	0
160	Duplicate Charges - Electric	0929	0	0	0	0	0	0	0
161	Miscellaneous	0930	0	0	0	0	0	0	1,279
162	General Advertising Expense	930.1	0	0	0	0	0	0	0
163	Rents	0931	0	0	0	0	0	144,788	88,784
164	Maintenance of Structures	0932	0	0	0	0	0	0	0
165	Maintenance of General Plant	0935	0	0	0	0	0	0	0
166	Total Administrative & General Expense		32,511,880	35,343,811	34,591,750	31,673,988	36,522,992	35,229,653	36,752,169
167 168	Total O&M Expense		87,835,062	93,167,332	96,796,055	92,758,654	101,383,058	104,449,400	107,263,117

Line No.	Description	Account	2018 Per Book O&M Expenses	2020 Rate Case TY 9/30/2019 Per Book O&M Expenses	2019 Per Book O&M Expenses	2020 Per Book O&M Expenses	2021 Rate Case 12 M.E. 6/30/2021 Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR
2	Other Gas Supply:										
3		807	0	(19)	549,675	33,426	0	19	-30.55%	-17.98%	-16.94%
4	Gas Used for Compressor Station Fuel	810	0	` o´	0	0	0	0	0.00%	0.00%	0.00%
5	Gas Used for Other Utility Operations	812	0	0	0	0	0	0	0.00%	0.00%	0.00%
6	Other Gas Supply Expense	813	177,445	147,463	154,287	156,114	163,430	15,967	-12.98%	-9.45%	-8.14%
7 8	. otal other out outpriy		177,445	147,444	703,962	189,540	163,430	15,986	-18.27%	-11.53%	-10.47%
9	Underground Storage Operations:										
10	-1 1 3 3	814	17,398	14,289	46,858	(5,584)	(15,053)	(29,342)	-163.92%	-179.39%	-185.93%
11		815	0	0	0	0	0	0	0.00%	0.00%	0.00%
12		816	120,530	151,935	163,864	126,232	113,849	(38,086)	13.07%	26.68%	19.28%
13		817	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
14		818	150,705	168,653	174,221	204,555	204,365	35,712	24.84%	6.45%	6.06%
15		819	0	0	0	0	0	0	0.00%	0.00%	0.00%
16		820	0	647	647	0	0	(647)	-100.00%	-100.00%	-100.00%
17		821	0	0	0	0	0	0	0.00%	-100.00%	-100.00%
18		824	515	0	0	2,076	2,200	2,200	25.08%	4.15%	-27.36%
19		825	0	0	0	0	0	0	0.00%	0.00%	0.00%
20		826	0	3	3	0	0	(3)	0.00%	0.00%	0.00%
21 22			289,148	335,527	385,593	327,279	305,360	(30,167)	10.55%	7.46%	4.13%
23								-	0.00%	0.00%	0.00%
24	Maintenance Supervision & Engineering	830	0	0	0	0	0	0	0.00%	0.00%	0.00%
25	Maintenance of Structures and Improvements	831	0	2,290	2,290	63	0	(2,290)	0.00%	0.00%	0.00%
26	Maintenance of Reservoirs and Wells	832	350	17,073	10,481	26,565	16,774	(299)	18.77%	6.77%	-4.50%
27		833	23,634	0	0	0	0	0	-100.00%	-100.00%	-100.00%
28		834	83,218	78,074	75,020	65,324	52,064	(26,010)	24.00%	0.16%	1.10%
29		835	4,047	3,647	4,019	3,760	3,108	(539)	0.00%	23.94%	12.63%
30		836	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
31		843	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
32 33			111,249	101,084	91,810	95,712	71,947	(29,137)	6.91%	-5.90%	-1.37%
34 35	Total Underground Storage		400,397	436,611	477,403	422,991	377,307	(59,304)	9.66%	2.99%	2.60%
36											
37		735	32,992	79,071	97,519	97,797	49,851	(29,220)	0.00%	0.00%	0.00%
38		753	28,082	41,739	32,760	25,002	23,241	(18,498)	17.89%	10.99%	7.38%
39		754	157,039	183,154	172,187	154,231	95,392	(87,762)	0.00%	0.00%	0.00%
40		755	0	0	0	0	0	-	0.00%	0.00%	0.00%
41		759	13,653	1,669	871	1,827	1,623	(46)	-56.29%	-46.61%	-40.62%
42		760	0	2	2	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0	(2)	0.00%	0.00%	0.00%
43 44			231,766	305,635	303,339	278,857	170,108	(135,527)	17.32%	8.28%	3.08%
45	Production Maintenance:										
46	Maintenance of Structures and Improvements	762	557	557	0	16	0	(557)	0.00%	0.00%	0.00%
47	Maintenance of Field Lines	764	11,596	5,330	14,545	23,988	14,748	9,418	0.00%	0.00%	9.59%
48	Maintenance of Field Compressor Station Equipment	765	72,833	92,856	132,837	97,582	78,169	(14,687)	0.00%	0.00%	0.00%
49			84,986	98,743	147,382	121,586	92,917	(5,826)	0.00%	0.00%	31.24%
50											
51 52	·		316,752	404,378	450,721	400,443	263,025	(141,353)	26.13%	14.02%	6.73%
53	Products Extraction Operations:										

Line	Description		2018 Per Book	2020 Rate Case TY 9/30/2019 Per Book	2019 Per Book	2020 Per Book	2021 Rate Case 12 M.E. 6/30/2021 Per Book	Difference	2015-2020	2013-2020	2011 - 2020
No. 54	Description Operations Supervision & Engineering	Account 770	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	6/30/21 vs. 2020 RC	0.00%	0.00%	0.00%
55 55	Operations Supervision & Engineering Operation Labor	770 771	0	0	0	0	0	0	0.00%	0.00%	0.00%
56	Gas Shrinkage	771	0	0	0	472	0	0	0.00%	0.00%	0.00%
57	Fuel	773	0	0	0	4/2	0	0	0.00%	0.00%	0.00%
58		775 775	0	0	0	0	0	0	0.00%	0.00%	0.00%
59		783	0	0	0	0	0	0	0.00%	0.00%	0.00%
60	Total Products Extraction Operations:	700				472			0.00%	0.00%	0.00%
61	Total Troducts Extraction Operations.		0	O .	O .	712	O .	O	0.0070	0.0070	0.0070
62	Products Extraction Maintenance:										
63	Maintenance Supervision & Engineering	784	0	0	0	0	0	0	0.00%	0.00%	0.00%
64	Maintenance of Extraction & Refining Equipment	786	0	0	0	0	0	0	-100.00%	-100.00%	-100.00%
65		787	0	0	0	0	0	0	0.00%	0.00%	0.00%
66	Maintenance of Other Equipment - Gas Extraction	791	0	0	0	0	0	0	0.00%	0.00%	0.00%
67	Total Products Extraction Maintenance:				0	0		0	-100.00%	-100.00%	-100.00%
68											
69	Total Products Extraction Expense		0	0	0	472	0	0	-52.87%	-46.12%	-38.45%
70	·										
71	Total Production O&M		894,594	988,433	1,632,086	1,013,446	803,762	(184,671)	1.68%	0.38%	-0.99%
72											
73	Transmission Operations:										
74	Operations Supervision & Engineering	850	2,829,084	2,894,024	3,123,398	3,288,161	3,157,428	263,404	13.05%	7.13%	4.81%
75	System Control & Load Dispatching	851	372,542	1,107,259	1,315,899	1,030,033	1,143,031	35,772	-10.82%	-7.19%	-5.22%
76		852	1,214	8,582	15,045	16,469	10,414	1,832	0.00%	0.00%	0.00%
77	Compressor Station Labor & Expenses	853	517,820	656,441	714,830	774,583	785,229	128,788	2.74%	2.99%	2.07%
78		854	0	0	0	0	0	0	0.00%	0.00%	0.00%
79	the state of the s	855	0	0	0	0	0	0	0.00%	0.00%	0.00%
80	Mains Expenses	856	1,715,060	1,568,587	1,523,441	1,581,274	1,633,741	65,154	1.55%	0.16%	3.45%
81	Measuring & Regulating Station Expenses	857	353,946	462,564	479,155	536,762	585,675	123,111	2.57%	5.52%	4.33%
82	Transmission and Compression of Gas by Others	858	0	0	0	0	0	0	0.00%	0.00%	0.00%
83	Other Expenses	859	2,072,153	1,256,731	957,350	775,267	771,339	(485,392)	-6.99%	-3.11%	-2.84%
84	Rents	860	0	0	0	0	0	0	0.00%	0.00%	0.00%
85	Total Transmission Operations		7,861,819	7,954,188	8,129,118	8,002,549	8,086,855	132,667	1.76%	1.33%	1.49%
86	Transmission Maintenance										
87 88	Transmission Maintenance:	861	0	0	0	0	0	0	0.00%	-100.00%	-100.00%
89	Maintenance Supervision & Engineering Maintenance of Mains	863	422,770	514,823	479,165	414,756	407,263	(107,560)	-13.27%	-13.08%	-100.00% -9.82%
90	Maintenance of Mains  Maintenance of Compressor Station Equipment	864	240,413	257,655	311,385	299,132	364,135	106,480	-13.27% 5.91%	-3.57%	-9.82% -1.92%
90	Maintenance of Compressor Station Equipment  Maintenance of Meas. and Reg Station Equipment	865	153,694	226,227	239,435	299,132	233,089	6.862	-10.10%	-3.57% -14.08%	-1.92% 2.37%
92		866	30,110	29,348	29,228	38,560	28,943	(405)	-17.15%	-11.28%	-15.99%
93		867	6,162	6,162	29,226	30,300 N	20,943	(6,162)	0.00%	0.00%	-100.00%
94	Total Transmission Maintenance	001	853,149	1,034,215	1,059,213	975,902	1,033,431	(784)	-8.83%	-11.34%	-6.97%
95	Total Transmission Manitonance		000, 149	1,004,213	1,000,210	373,302	1,000,401	(704)	-0.0370	-11.5470	-0.31 /0
96	Total Transmission O&M		8,714,968	8,988,403	9,188,331	8,978,451	9,120,286	131,883	0.21%	-0.90%	0.13%

Line			2018 Per Book	2020 Rate Case TY 9/30/2019 Per Book	2019 Per Book	2020 Per Book	2021 Rate Case 12 M.E. 6/30/2021 Per Book	Difference	2015-2020	2013-2020	2011 - 2020
No.	Description	Account	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	6/30/21 vs. 2020 RC	CAGR 6 YR	CAGR 8 YR	CAGR 10 YR
97											
98	Distribution Operations:										
99	Operations Supervision & Engineering	870	5,065,598	5,743,402	6,459,238	6,460,218	6,434,960	691,558	1.92%	6.37%	5.92%
100	Distribution Load Dispatching	871	2,256,915	3,033,265	3,328,548	3,771,652	3,931,625	898,360	24.45%	23.41%	21.29%
101	Compressor Station Labor and Expenses	872	33,003	32,016	28,370	41,734	45,477	13,461	0.00%	0.00%	0.00%
102	Compressor Station Fuel and Power	873	0	0	0	0	0	0	0.00%	0.00%	0.00%
103	Mains and Services Expenses	874	3,051,401	3,313,376	3,506,715	2,813,540	2,751,251	(562, 125)	3.73%	3.49%	4.37%
104	Measuring & Reg. Station Expenses-General	875	1,183,880	1,296,302	1,261,542	1,143,764	1,182,977	(113,325)	-4.30%	-1.46%	-0.68%
105	Measuring & Reg. Station Expenses-Industrial	876	3,276	2,262	695	189	602	(1,660)	-45.14%	-42.16%	-34.19%
106	Measuring & Reg. Station Expenses-City Gate Chk	877	5,778	4,996	7,060	68,145	91,320	86,324	17.48%	13.24%	21.34%
107	Meter and House Regulator Expenses	878	3,332,903	2,849,846	2,794,089	2,272,111	2,511,796	(338,050)	-9.71%	-3.36%	-5.00%
108	Customer Installation Expenses	879	4,758,391	4,912,256	4,744,647	5,003,921	5,347,730	435,474	0.56%	-3.37%	2.96%
109	Other Expenses	880	15,130,425	14,806,851	14,090,896	13,866,754	14,329,793	(477,058)	11.92%	9.70%	8.70%
110	Rents	881	0	0	0	0	0	0	0.00%	0.00%	-100.00%
111	Total Distribution Operations		34,821,570	35,994,572	36,221,800	35,442,028	36,627,532	632,960	5.21%	5.07%	5.62%
112											
113	Distribution Maintenance:										
114	Maintenance Supervision & Engineering	885	486,964	475,945	655,586	1,323,939	1,024,408	548,463	18.53%	19.52%	11.42%
115	Maintenance of Structures and Improvements	886	0	0	0	0	0	0	0.00%	0.00%	0.00%
116	Maintenance of Mains	887	2,651,856	3,262,519	3,251,651	3,179,075	2,691,512	(571,007)	-5.94%	-4.63%	-0.65%
117	Maintenance of Compressor Station Equipment	888	5,829	6,674	9,542	11,697	13,703	7,029	0.00%	0.00%	0.00%
118	Maintenance of Meas. and Reg Station Equipment - General	889	664,362	500,600	591,175	411,424	424,395	(76,205)	-4.84%	-2.06%	-0.89%
119	Maintenance of Meas. and Reg Station Equipment - Industrial	890	19,925	11,584	5,249	4	4	(11,580)	-83.13%	-71.95%	-64.06%
120	Maintenance of Meas. and Reg Station Equip-City Gate	891	3,177	1,045	399	0	0	(1,045)	-100.00%	-100.00%	-100.00%
121	Maintenance of Services	892	9,738,857	10,146,932	10,309,037	11,953,991	12,573,950	2,427,018	37.75%	25.95%	20.06%
122	Maintenance of Meters & House Regulators	893	2,725,771	2,572,965	2,202,415	2,771,577	2,669,143	96,178	-10.81%	-5.29%	1.60%
123	Maintenance of Other Equipment	894	0	0	0	0	0	0	0.00%	0.00%	0.00%
124	Total Distribution Maintenance		16,296,741	16,978,264	17,025,054	19,651,707	19,397,115	2,418,851	8.99%	7.57%	8.92%

			2018	2020 Rate Case TY 9/30/2019	2019	2020	2021 Rate Case 12 M.E. 6/30/2021	-10			
Line No.	Description	Account	Per Book O&M Expenses	Per Book O&M Expenses	Per Book O&M Expenses	Per Book O&M Expenses	Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR
125	<u> </u>			·		-	•				
126 127	Total Distribution O&M		51,118,311	52,972,836	53,246,854	55,093,735	56,024,648	3,051,812	6.47%	5.90%	6.69%
128	Customer Accounting:										
129	Supervision	0901	58,042	67,382	84,474	89,807	92,528	25,146	3.43%	-1.04%	1.02%
130	Meter Reading	0902	2,644,426	2,547,172	2,718,175	2,836,270	3,053,016	505,844	0.25%	1.02%	0.32%
131	Billing & Cashiering	0903	9,387,403	9,449,991	9,513,469	8,908,417	9,108,833	(341,158)	-3.22%	-2.64%	-1.58%
132	Uncollectible Accounts	0904	0	0	0	0	0	0	0.00%	0.00%	0.00%
133	Miscellaneous	0905	0	0	0	21,376	16,173	16,173	0.00%	0.00%	0.00%
134	Total Customer Accounting Expense		12,089,871	12,064,545	12,316,118	11,855,870	12,270,550	206,005	-2.37%	-1.82%	-1.12%
135											
136	Customer Service Expense:										
137	Supervision	0907	0	0	0	0	0	0	0.00%	0.00%	0.00%
138	Customer Assistance (DSM removed)	0908	666,612	476,012	480,571	531,923	593,273	117,261	-10.24%	-6.80%	-7.30%
139	Advertisement	0909	0	0	0	0	0	0	0.00%	0.00%	0.00%
140	Miscellaneous	0910	17,027	126,613	127,326	1,839	2,080	(124,533)	0.00%	0.00%	0.00%
141	Total Customer Service Expense		683,639	602,625	607,897	533,762	595,353	(7,272)	-10.18%	-6.76%	-7.27%
142	Onless Francisco										
143	Sales Expense:	0044		0	0		^				
144	Sales Expense - Supv.	0911	0	0	0	0	0	0 (0.040)	0.000/	4.000/	4.000/
145 146	Demonstrations & Selling	0912 0916	583,490	546,039	563,425	580,084	537,993	(8,046)	2.99%	4.26%	4.06%
	Miscellaneous Sales Expense	0916	0 583.490	546,039	563,425	2,590 582,674	2,642 540,635	2,642	3.08%	<u>0.00%</u> 4.33%	0.00% 4.11%
147 148	Total Sales Expense		563,490	540,039	303,423	562,074	540,635	(5,404)	3.06%	4.33%	4.11%
149	Total Customer O&M		13,357,000	13,213,209	13,487,440	12,972,306	13,406,538	193,329	-2.58%	-1.85%	-1.29%
150	Total Customer Oaw		13,337,000	13,213,209	13,407,440	12,912,300	13,400,330	193,329	-2.30 /0	-1.0570	-1.2970
151	Administrative & General Expense:										
152	Administrative Salaries	0920	14,540,733	17,010,834	17,033,652	19,956,670	18,210,416	1,199,582	9.36%	10.63%	8.02%
153	Office Supplies & Expense	0921	9,499	9,499	0	0,000,070	368	(9,131)	0.00%	0.00%	0.00%
154	A&G Expense Transferred	0922	0,400	0,400	0	0	000	(0,101)	0.00%	0.00%	0.00%
155	Outside Services	0923	0	0	0	0	0	0	0.00%	0.00%	0.00%
156	Property Insurance	0924	0	0	0	0	0	0	0.00%	0.00%	0.00%
157	Injuries and Damages	0925	561,862	452,475	414,174	348,771	436,659	(15,816)	-3.98%	-9.98%	-3.48%
158	Pensions & Benefits	0926	22,831,218	22,398,455	22,343,322	23,843,311	23,705,838	1,307,383	0.43%	-0.11%	0.87%
159	Other Reg Expenses	928	0	0	0	5,361	5,615	5,615	0.00%	0.00%	0.00%
160	Duplicate Charges - Electric	0929	0	0	0	0	0	0	0.00%	0.00%	0.00%
161	Miscellaneous	0930	0	0	0	0	0	0	0.00%	0.00%	0.00%
162	General Advertising Expense	930.1	0	0	0	0	0	0	0.00%	0.00%	0.00%
163	Rents	0931	0	0	0	0	0	0	0.00%	0.00%	0.00%
164	Maintenance of Structures	0932	0	0	0	0	0	0	0.00%	0.00%	0.00%
165	Maintenance of General Plant	0935	0	0	0	0	0	0	0.00%	0.00%	0.00%
166	Total Administrative & General Expense		37,943,312	39,871,263	39,791,148	44,154,113	42,358,895	2,487,632	3.87%	3.55%	3.46%
167											
168	Total O&M Expense		112,028,185	116,034,144	117,345,859	122,212,051	121,714,129	5,679,985	3.81%	3.39%	3.74%

Line			2011 Per Book	2012 Per Book	2013 Per Book	2014 Per Book	2015 Per Book	2016 Per Book	2017 Per Book	2018 Per Book
No.	Description	Account	O&M Expenses							
1	Other Gas Supply:									
3		807	0	0	0	0	0	0	0	167
1	Gas Used for Compressor Station Fuel	810	(1,964,182)	(1,401,638)	(1,748,465)	0	(662,754)	(957,509)	(1,365,584)	(1,228,887)
5		812	(1,904,102)	(1,401,030)	(1,740,403)	0	(33,015)	(30,681)	(33,389)	(34,283)
6		813	253,434	259,162	142,113	97,568	462,923	113,204	73,441	158,705
7	Total Other Gas Supply	013	(1,710,748)	(1,142,476)	(1,606,352)	97,568	(232,846)	(874,986)	(1,325,532)	(1,104,298)
. 8			(1,110,140)	(1,142,470)	(1,000,002)	01,000	(202,040)	(014,000)	(1,020,002)	(1,104,200)
9										
10		814	88,071	5,169	19,784	11,305	56,716	17,043	11,637	7,074
11		815	0	0	0	0	0	0	0	0
12		816	125,620	51,260	9,683	80,613	110,668	156,139	171,704	665,547
13	Lines	817	25,414	9,146	12,917	1,981	2,635	1,682	15,213	3,686
14	Compressor Station	818	165,018	168,084	105,826	103,064	79,033	81,773	107,269	127,495
15	Compressor Station Fuel	819	17,227	47,634	91,832	154,137	109,961	35,123	147,518	211,731
16	Reg Station	820	10,066	909	8,603	6,437	1,607	4,168	990	0
17	Purification	821	9,748	10,337	0	0	729	0	0	0
18	Other	824	16,363	11,150	72,184	6,089	142	1,042	90	300
19	Storage Royalty	825	0	0	0	209	0	0	0	0
20	Rents	826	54,278	52,712	51,974	46,986	41,644	40,689	42,120	11,932
21			511,805	356,401	372,803	410,821	403,135	337,659	496,541	1,027,765
22										
23										
24		830	0	0	0	0	0	0	0	0
25		831	162	43	851	69	0	0	0	0
26		832	17,173	459,338	1,448,114	917,252	596,139	751,779	1,077,456	1,615
27		833	75	74	1,804	1,786	207	49	94	637,799
28		834	20,244	16,716	71,113	79,608	48,350	28,979	81,126	212,850
29		835	798	117	154	882	1,342	28	0	8,565
30		836	0	575	69	240	93	0	0	0
31		843	0	0	332	0	0	0	0	0
32			38,452	476,863	1,522,437	999,837	646,131	780,835	1,158,676	860,829
33			550.057	000.004	1,895,240	1,410,658	4.040.000	4 440 404	4.055.047	1,888,594
34 35			550,257	833,264	1,895,240	1,410,658	1,049,266	1,118,494	1,655,217	1,888,594
36										
37		735	0	0	4,618	0	0	19,607	76,978	3,558
38		753	40,419	27,514	61,050	1,838	1,272	3,296	1,272	16,778
39		754	0	27,014	01,000	0	0	0,230	3,059	192,816
40		755	427,970	251,195	315,524	336,052	276,766	211,515	279,848	209,949
41		759	247,481	218,645	230,932	144,407	146,672	159,443	102,875	4,189
42		760	34,285	28,536	23,934	23,630	18,608	13,610	1,163	12,057
43			750.155	525.890	636,058	505.927	443,318	407.472	465.195	439.347
44				,	,	******	,	,=	,	,
45	Production Maintenance:									
46	Maintenance of Structures and Improvements	762	0	0	0	0	0	0	0	329
47	Maintenance of Field Lines	764	87,054	356	87	0	0	0	0	7,505
48	Maintenance of Field Compressor Station Equipment	765	0	0	0	0	0	0	293	43,247
49			87,054	356	87	0	0	0	293	51,081
50										
51	Total Production Expense		837,209	526,246	636,145	505,927	443,318	407,472	465,488	490,428

Line No.	Description	Account	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses	2017 Per Book O&M Expenses	2018 Per Book O&M Expenses
52										
53	Products Extraction Operations:									
54	Operations Supervision & Engineering	770	10	0	0	0	182	2,402	0	0
55	Operation Labor	771	0	0	0	0	0	0	0	0
56	Gas Shrinkage	772	836,476	576,477	346,915	432,203	317,912	(6,603)	467,427	191,388
57	Fuel	773	73,042	15,648	11,868	24,316	(14,069)	0	0	0
58	Materials	775	0	0	0	0	0	0	0	0
59	Rent	783	4,519	4,747	4,080	4,384	4,969	2,784	78	229,407
60	Total Products Extraction Operations:		914,047	596,872	362,863	460,903	308,994	(1,418)	467,505	420,795
61										
62										
63	Maintenance Supervision & Engineering	784	0	0	0	0	0	0	0	0
64	Maintenance of Extraction & Refining Equipment	786	45,609	18,400	151,504	83,975	85,345	75,379	98,598	0
65	Maintenance of Pipe Lines	787	0	0	0	0	0	0	0	17,154
66	Maintenance of Other Equipment - Gas Extraction	791	0	0	0	42	0	0	0	0
67 68	Total Products Extraction Maintenance:		45,609	18,400	151,504	84,017	85,345	75,379	98,598	17,154
69	Total Products Extraction Expense		959,656	615,272	514,367	544,920	394,339	73,961	566,103	437,949
70										
71			636,374	832,306	1,439,400	2,559,073	1,654,077	724,941	1,361,276	1,712,673
72										
73										
74	Operations Supervision & Engineering	850	1,901,069	2,585,539	2,175,366	3,685,246	4,867,677	1,409,376	1,234,760	538,930
75		851	569,610	528,709	627,773	743,514	786,221	819,310	748,914	712,888
76		852	0	0	0	0	0	0	0	2,151
77	Compressor Station Labor & Expenses	853	540,615	523,754	731,630	866,257	1,389,890	1,231,437	1,254,191	743,778
78	Gas for Compressor Station Fuel	854	1,486,543	1,084,681	1,339,724	(480,877)	(657,148)	721,303	945,104	814,610
79	Other Fuel and Power for Compressor Stations	855	0	0	0	0	0	0	0	0
80	Mains Expenses	856	3,910,276	12,316,627	5,853,937	4,277,716	7,599,445	11,706,065	7,557,121	8,537,576
81	Measuring & Regulating Station Expenses	857	880,303	834,271	1,220,827	794,354	1,622,703	492,492	518,459	499,665
82	Transmission and Compression of Gas by Others	858	0	0	0	0	0	0	0	0
83	Other Expenses	859	684,363	279,227	513,272	359,539	496,574	344,944	328,845	2,013,979
84	Rents	860	2,596,706	2,947,101	2,834,829	2,640,794	2,661,580	2,379,167	2,148,130	2,501,645
85	Total Transmission Operations		12,569,485	21,099,909	15,297,358	12,886,543	18,766,942	19,104,093	14,735,524	16,365,222
86										
87 88	Transmission Maintenance:	861	34.744	40.044	40.407	40.404	(110)	(70)	(407)	0
	Maintenance Supervision & Engineering	863		16,614	46,437	18,131	(410)	(78)	(127)	•
89 90	Maintenance of Mains	863 864	5,581,745	14,973,041 458,246	8,799,634	7,472,831	6,686,464 472,885	4,151,094 309,084	797,455	993,556
90	Maintenance of Compressor Station Equipment	865	574,066		1,228,335 365,676	531,075			590,226	925,686
91	Maintenance of Meas. and Reg Station Equipment	866	181,422	195,063		361,887	303,349	366,052	312,144	178,701
92	Maintenance of Communication Equipment Maintenance of Other Equipment	867	2,317,567 24	2,481,962	75,991	88,630	150,604 19	210,462	76,492 0	54,711 66,164
93	Total Transmission Maintenance	007	8,689,568	18,124,926	10,516,073	8,472,554	7,612,911	5,036,614	1,776,190	2,218,818
94 95	rotar fransinission Maintenance		0,000,000	10, 124,920	10,010,073	0,412,004	1,012,911	5,030,014	1,770,190	2,210,018
96	Total Transmission O&M		21,259,053	39,224,835	25,813,431	21,359,097	26,379,853	24,140,707	16,511,714	18,584,040

Line			2011 Per Book	2012 Per Book	2013 Per Book	2014 Per Book	2015 Per Book	2016 Per Book	2017 Per Book	2018 Per Book
No.	Description	Account	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses
97										
98										
99		870	857,685	973,696	988,330	1,680,133	2,023,593	6,170,051	2,973,923	2,754,844
100	Distribution Load Dispatching	871	404,867 0	412,013 0	453,561	531,361	575,267	640,691	658,451	619,240
101	Compressor Station Labor and Expenses	872	0	0	0	0	0	0	0	1,085
102		873	0 000 400	7 000 500	0	0	0	0	0	0
103 104		874 875	6,222,490	7,282,560	10,474,565	12,795,377	16,631,411	18,618,207	18,969,184	16,898,349
	Measuring & Reg. Station Expenses-General	875 876	360,420	380,307	356,909	404,126	447,167	311,135	314,057	112,434
105 106		876 877	45,301 19.692	4,072 1,733	628 20,950	47,621 2,083	37,715	32,447	168,015	44,293 27
100	Measuring & Reg. Station Expenses-City Gate Chk Meter and House Regulator Expenses	878	(3,362,860)		(5,489,424)		16,916	12,006	(555)	
107		879	304,885	(5,340,918) 92,849	1,826,319	(5,919,970) 240,031	(6,834,735) (248,523)	(10,339,044) 3,622,757	(9,617,917) 474,767	(11,065,648) 124,192
108		880	7,602,237	6,854,335	9,201,594	10,003,611	12,071,536	10,900,253	14,456,749	21,502,495
110		881	4,804,817	4,699,465	4,745,943	4,748,594	5,120,498	5,405,562	5,855,267	7,107,331
111	Total Distribution Operations	001	17,259,534	15,360,112	22,579,375	24,532,967	29,840,845	35,374,066	34,251,941	38,098,642
112	Total Distribution Operations		17,239,334	13,300,112	22,319,313	24,332,907	29,040,043	33,374,000	34,231,941	36,096,042
113	Distribution Maintenance:									
114	Maintenance Supervision & Engineering	885	338,894	259,101	294,713	271,385	313,999	303,083	485,458	417,013
115		886	000,004	200,101	204,710	271,000	010,000	000,000	00,400	0
116	•	887	2,012,160	3,091,443	3,983,471	5,516,328	5,478,621	8,403,855	7,196,548	4,609,341
117	Maintenance of Compressor Station Equipment	888	2,0.2,.00	0,001,110	0,000,	0,010,020	0, 0,021	0, 100,000	0,7,00,010	10.958
118		889	118,360	124,352	715,020	(485,934)	197,397	701,774	340,954	109,933
119		890	5,471	5,025	1,490	3,212	9,987	17,532	9,249	1,489
120		891	6,190	8,051	8,214	5,376	5,747	1,999	7,744	202
121	Maintenance of Services	892	1,835,060	3,204,089	3,519,342	3,399,399	1,333,028	2,965,499	3,575,930	1,906,141
122		893	1,533,679	3,281,614	3,708,530	3,017,322	3,230,271	3,503,438	2,641,959	1,507,701
123		894	0	0	0	0	0	0	0	0
124			5,849,814	9,973,675	12,230,780	11,727,088	10,569,050	15,897,179	14,257,842	8,562,778
125										
126	Total Distribution O&M		23,109,348	25,333,787	34,810,155	36,260,055	40,409,895	51,271,245	48,509,783	46,661,420
127										
128	Customer Accounting:									
129	Supervision	0901	26,057	30,229	56,309	39,222	27,605	20,870	21,943	9,609
130	Meter Reading	0902	2,805,833	2,219,114	1,791,216	1,603,625	1,592,676	1,720,141	1,540,230	2,185,919
131	Billing & Cashiering	0903	10,182,510	9,896,736	9,419,832	9,303,175	8,684,925	8,553,404	8,024,979	6,656,157
132	Uncollectible Accounts	0904	6,622,021	5,362,717	5,389,118	4,974,956	3,729,694	3,957,537	3,817,870	4,573,075
133	Miscellaneous	0905	0	2,886	0	0	0	67	(97)	0
134	Total Customer Accounting Expense		19,636,421	17,511,682	16,656,475	15,920,978	14,034,900	14,252,019	13,404,925	13,424,760
135										
136										
137	Supervision	0907	0	0	0	0	0	0	0	0
138		0908	0	0	0	0	0	0	0	0
139		0909	1,450,233	1,667,841	826,206	735,774	1,301,908	950,006	1,295,428	1,470,577
140		0910	0	0	0	0	0	0	766	2,742
141	Total Customer Service Expense		1,450,233	1,667,841	826,206	735,774	1,301,908	950,006	1,296,194	1,473,319
142	Oalea Francisco									
143 144		0911	0	0	0	0	•	^	0	0
	Sales Expense - Supv.		-	-	-	-	0	00.657	-	-
145	3	0912 0916	65,536 0	70,075	61,742	53,600	68,932 0	90,657	64,164	71,014
146 147	Miscellaneous Sales Expense Total Sales Expense	0916	65,536	70,075	61,742	53,600	68,932	90,657	64,164	71,014
147	Total Sales Expense		00,030	10,075	01,742	00,000	00,932	90,057	04,104	71,014
149	Total Customer O&M		21,152,190	19.249.598	17,544,423	16,710,352	15,405,740	15,292,682	14,765,283	14,969,093
			, .02, .00	. 5,2 10,000	,0,.20	. 5,1 . 10,002	. 5, .55,	. 5,202,002	,. 00,200	,500,000

			2011	2012	2013	2014	2015	2016	2017	2018
Line			Per Book							
No.	Description	Account	O&M Expenses							
150										
151	Administrative & General Expense:									
152	Administrative Salaries	0920	0	0	0	0	0	5,155	3	0
153	Office Supplies & Expense	0921	7,366,587	6,066,070	7,114,490	7,535,831	9,087,647	9,525,566	11,625,268	11,129,194
154	A&G Expense Transferred	0922	(7,848,543)	(6,274,457)	(6,554,500)	(6,623,210)	(7,273,367)	(7,577,843)	(8,738,882)	(9,662,764)
155	Outside Services	0923	1,890,239	2,038,288	2,703,465	2,623,773	3,381,154	4,924,258	5,247,647	5,313,574
156	Property Insurance	0924	1,037,049	1,008,657	1,117,676	1,205,354	1,117,409	608,838	480,269	956,524
157	Injuries and Damages	0925	2,333,741	2,429,969	2,595,603	3,077,301	3,001,587	1,948,469	1,750,188	2,951,452
158	Pensions & Benefits	0926	0	0	0	0	0	0	(18,040)	6,639
159	Other Reg Expenses	928	2,961,902	3,066,642	2,905,292	2,905,124	2,921,769	3,095,839	2,825,627	3,278,160
160	Duplicate Charges - Electric	0929	(896,526)	(626,545)	(1,163,823)	(827,896)	(1,703,984)	(788,825)	(902,697)	(948,397)
161	Miscellaneous	0930	607,131	510,715	565,053	567,700	532,034	355,384	773,536	1,035,006
162	General Advertising Expense	930.1	531,802	561,328	881,185	1,319,438	608,787	962,073	629,630	755,428
163	Rents	0931	12,997,907	7,747,037	8,001,528	9,024,063	11,032,429	12,540,316	14,900,048	14,825,139
164	Maintenance of Structures	0932	0	0	0	0	0	0	0	0
165	Maintenance of General Plant	0935	121,247	6,846	129,502	235,783	292,832	354,811	182,281	120,823
166	Total Administrative & General Expense		21,102,536	16,534,550	18,295,471	21,043,261	22,998,297	25,954,039	28,754,878	29,760,778
167										
168	Total O&M Expense		87,259,501	101,175,076	97,902,880	97,931,838	106,847,862	117,383,614	109,902,934	111,688,004

Line No.	Description	Account	2020 Rate Case TY 9/30/2019 Per Book O&M Expenses	2019 Per Book O&M Expenses	2020 Per Book O&M Expenses	2021 Rate Case 12 M.E. 6/30/2021 Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR
1	Other Gas Supply:									
3	Well Expenses - Purchased Gas	807	0	0	0	0	0	0.00%	0.00%	0.00%
4	Gas Used for Compressor Station Fuel	810	(1,604,036)	(1,399,754)	(1,244,315)	(1,397,770)	206,266	13.43%	-4.74%	-4.95%
5	Gas Used for Other Utility Operations	812	(56,918)	(53,084)	(27,944)	(68,315)	(11,397)	-3.28%	0.00%	0.00%
6	Other Gas Supply Expense	813	89,708	81,217	260,705	290,355	200,647	-10.85%	9.05%	0.31%
7 8	Total Other Gas Supply		(1,571,246)	(1,371,621)	(1,011,554)	(1,175,730)	395,516	34.15%	-6.39%	-5.67%
9	Underground Storage Operations:									
10	3 3	814	8,638	7,532	0	0	(8,638)	-100.00%	-100.00%	-100.00%
11		815	0	0	0	0	0	0.00%	0.00%	0.00%
12		816	239,771	120,990	138,684	171,066	(68,705)	4.62%	46.27%	1.11%
13		817	0	0	0	0	0	-100.00%	-100.00%	-100.00%
14	- ·	818	137,263	82,104	50,875	60,835	(76,428)	-8.43%	-9.93%	-12.26%
15	- ·	819	191,807	194,365	100,962	198,455	6,648	-1.69%	1.36%	21.71%
16		820	655	655	0	0	(655)	-100.00%	-100.00%	-100.00%
17		821	0	0	0	0	0	-100.00%	0.00%	-100.00%
18		824	0	0	43,542	41,779	41,779	214.29%	-6.97%	11.49%
19		825	0	0	0	0	0	0.00%	0.00%	0.00%
20 21		826	86,846 664,980	83,112 488,758	58,457 392,520	64,193 536,328	(22,653)	7.02% -0.53%	1.69% 0.74%	-2.91%
21	Total Underground Storage Operations		004,980	488,758	392,520	530,328	(128,652)	-0.53%	0.74%	-2.91%
23	Underground Storage Maintenance:							0.00%	0.00%	0.00%
24	Maintenance Supervision & Engineering	830	0	0	0	0	0	0.00%	0.00%	0.00%
25		831	877	877	10	0	(877)	0.00%	-47.00%	-26.61%
26		832	547,845	92,792	485,036	111,553	(436,292)	-4.04%	-14.47%	44.95%
27	Maintenance of Lines	833	0.1.,0.10	02,702	0	0	(100,202)	-100.00%	-100.00%	-100.00%
28		834	289,631	212,455	191,184	197.942	(91,689)	31.65%	15.17%	28.34%
29		835	41	41	190	146	105	-32.36%	3.05%	-14.74%
30		836	0	0	0	0	0	-100.00%	-100.00%	0.00%
31		843	0	0	0	0	0	0.00%	-100.00%	0.00%
32			838,394	306,165	676,420	309,642	(528,752)	0.92%	-10.94%	37.52%
33										
34 35			1,503,374	794,923	1,068,940	845,969	(657,404)	0.37%	-7.86%	7.66%
36	Production Operations:									
37	Miscellaneous Production Expense	735	5,021	6,306	12,699	8,109	3,088	0.00%	15.55%	0.00%
38		753	34,559	37,648	55,060	56,104	21,545	112.46%	-1.46%	3.49%
39	· ·	754	363,702	268,453	54,926	28,468	(335,234)	0.00%	0.00%	0.00%
40		755	246,596	229,856	346,302	145,589	(101,007)	4.58%	1.34%	-2.33%
41		759	25,973	26,624	37,928	36,867	10,894	-23.70%	-22.75%	-18.81%
42		760	38,741	41,562	35,871	25,694	(13,047)	14.03%	5.95%	0.50%
43	Total Production Operations		714,592	610,449	542,786	300,831	(413,761)	4.13%	-2.24%	-3.53%
44	Description Maintenance									
45		762	220	0	2 720	0	(220)	0.009/	0.00%	0.000/
46 47	Maintenance of Structures and Improvements  Maintenance of Field Lines	762 764	329 11.913	90,151	3,728 49,127	47.078	(329) 35.165	0.00% 0.00%	0.00% 147.24%	0.00% -6.16%
47		764 765	101.420	433,097	388,156	47,078 404.610	303,190	0.00%	0.00%	0.00%
49	- · · · · · · · · · · · · · · · · · · ·	100	113.662	523.248	441,011	451.689	338.027	0.00%	238.28%	19.76%
50	Total Froduction Maintenance		113,002	323,240		,,,,,	330,027			
51	Total Production Expense		828,254	1,133,697	983,797	752,520	(75,734)	17.28%	6.43%	1.81%

Line No.	Description	Account	2020 Rate Case TY 9/30/2019 Per Book O&M Expenses	2019 Per Book O&M Expenses	2020 Per Book O&M Expenses	2021 Rate Case 12 M.E. 6/30/2021 Per Book O&M Expenses	Difference 6/30/21 vs. 2020 RC	2015-2020 CAGR 6 YR	2013-2020 CAGR 8 YR	2011 - 2020 CAGR 10 YR
52		7.0000	- Com Expenses	- Cum Expones	- Cum Expended	- Cum Expenses	0.00.21 10.2020 110			<u> </u>
53	Products Extraction Operations:									
54	Operations Supervision & Engineering	770	0	0	588	5	5	26.43%	0.00%	57.25%
55	Operation Labor	771	0	0	0	0	0	0.00%	0.00%	0.00%
56	Gas Shrinkage	772	205,290	167,010	83,574	405,973	200,683	-23.45%	-18.40%	-22.58%
57	Fuel	773	0	0	0	0	0	-100.00%	-100.00%	-100.00%
58		775	0	0	0	0	0	0.00%	0.00%	0.00%
59	Rent	783	291,113	401,902	272,477	330,984	39,871	122.75%	82.25%	57.69%
60	Total Products Extraction Operations:		496,403	568,912	356,639	736,962	240,559	2.91%	-0.25%	-9.93%
61										
62	Products Extraction Maintenance:									
63	Maintenance Supervision & Engineering	784	0	0	0	0	0	0.00%	0.00%	0.00%
64	Maintenance of Extraction & Refining Equipment	786	0	0	0	0	0	-100.00%	-100.00%	-100.00%
65		787	0	0	0	0	0	0.00%	0.00%	0.00%
66	Maintenance of Other Equipment - Gas Extraction	791	0	0	0	0	0	0.00%	0.00%	0.00%
67	Total Products Extraction Maintenance:		0	0	0	0	0	-100.00%	-100.00%	-100.00%
68										
69	Total Products Extraction Expense		496,403	568,912	356,639	736,962	240,559	-1.99%	-5.10%	-10.42%
70										
71			1,256,784	1,125,911	1,397,822	1,159,722	(97,062)	-3.31%	-0.42%	9.14%
72										
73										
74	Operations Supervision & Engineering	850	1,206,014	1,332,789	1,483,306	1,429,127	223,113	-21.15%	-5.32%	-2.72%
75		851	758,559	718,620	649,477	565,122	(193,437)	-3.75%	0.49%	1.47%
76		852	1,421	1,747	2,995	2,838	1,417	0.00%	0.00%	0.00%
77		853	886,900	833,076	566,123	665,031	(221,869)	-16.44%	-3.60%	0.51%
78	Gas for Compressor Station Fuel	854	1,171,870	980,722	803,684	1,057,565	(114,306)	-204.11%	-7.04%	-6.61%
79	·	855	0	0	0	0	0	0.00%	0.00%	0.00%
80	Mains Expenses	856	8,695,569	8,257,868	8,005,519	7,803,126	(892,443)	1.05%	4.57%	8.29%
81	Measuring & Regulating Station Expenses	857	488,744	398,223	293,514	291,711	(197,033)	-28.96%	-18.42%	-11.49%
82		858	0	0	0	0	0	0.00%	0.00%	0.00%
83		859	1,131,021	1,593,151	4,521,300	4,576,759	3,445,738	55.54%	36.45%	23.34%
84	Rents	860	2,444,806	2,723,188	2,490,566	2,622,820	178,014	-1.32%	-1.83%	-0.46%
85	Total Transmission Operations		16,784,904	16,839,384	18,816,484	19,014,100	2,229,196	0.05%	3.00%	4.58%
86										
87	Transmission Maintenance:									
88	Maintenance Supervision & Engineering	861	0	0	0	0	-	-100.00%	-100.00%	-100.00%
89		863	1,452,725	2,425,932	1,374,398	1,081,961	(370,764)	-27.12%	-23.30%	-14.42%
90		864	1,053,079	1,576,644	1,338,920	1,077,868	24,789	23.14%	1.24%	9.87%
91		865	458,979	418,588	316,888	145,870	(313,109)	0.88%	-2.02%	6.39%
92		866	45,661	47,056	30,601	25,760	(19,901)	-27.29%	-12.19%	-38.17%
93	The state of the s	867	66,164	0	0	0	(66,164)	-100.00%	0.00%	-100.00%
94	Total Transmission Maintenance		3,076,608	4,468,220	3,060,807	2,331,458	(745,150)	-16.66%	-16.16%	-10.95%
95										
96	Total Transmission O&M		19,861,512	21,307,604	21,877,291	21,345,558	1,484,046	-3.67%	-2.34%	0.32%

Line	<b>.</b>		2020 Rate Case TY 9/30/2019 Per Book	2019 Per Book	2020 Per Book	2021 Rate Case 12 M.E. 6/30/2021 Per Book	Difference	2015-2020	2013-2020	2011 - 2020 CAGR 10 YR
No. 97	Description	Account	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	6/30/21 vs. 2020 RC	CAGR 6 YR	CAGR 8 YR	CAGR 10 TR
98	Distribution Operations:									
99	Operations Supervision & Engineering	870	3,233,158	3,229,477	3,204,691	4.549.279	1.316.121	9.63%	18.30%	15.77%
100	Distribution Load Dispatching	871	1,134,461	1,340,843	1,525,370	1,481,971	347,510	21.53%	18.92%	15.88%
101	Compressor Station Labor and Expenses	872	6,492	6,493	7,772	12,088	5,596	0.00%	0.00%	0.00%
102	Compressor Station Fuel and Power	873	0	0	0	0	-	0.00%	0.00%	0.00%
103	Mains and Services Expenses	874	18,906,421	19,081,320	21,162,927	24,470,474	5,564,053	4.94%	10.57%	14.57%
104	Measuring & Reg. Station Expenses-General	875	120,880	131,717	178,315	312,928	192,048	-16.80%	-9.44%	-7.52%
105	Measuring & Reg. Station Expenses-Industrial	876	0	0	0	19	19	-100.00%	-100.00%	-100.00%
106	Measuring & Reg. Station Expenses-City Gate Chk	877	0	276	20,366	4,701	4,701	3.78%	-0.40%	0.37%
107	Meter and House Regulator Expenses	878	(9,809,826)	(8,424,850)	(13,019,969)	(18,713,757)	(8,903,931)	13.76%	13.13%	16.23%
108	Customer Installation Expenses	879	356,155	208,372	391,194	481,106	124,951	-209.50%	-19.76%	2.81%
109	Other Expenses	880	20,656,086	19,313,891	18,213,975	16,055,759	(4,600,327)	8.57%	10.25%	10.20%
110	Rents	881	7,001,432	7,111,812	5,893,056	6,232,431	(769,001)	2.85%	3.14%	2.29%
111	Total Distribution Operations		41,605,259	41,999,351	37,577,697	34,886,997	(6,718,262)	4.72%	7.55%	9.03%
112										
113	Distribution Maintenance:									
114	Maintenance Supervision & Engineering	885	389,679	354,597	518,916	583,942	194,263	10.57%	8.42%	4.85%
115	Maintenance of Structures and Improvements	886	0	0	0	0	-	0.00%	0.00%	0.00%
116	Maintenance of Mains	887	6,939,534	6,121,980	2,907,187	587,044	(6,352,490)	-11.90%	-4.40%	4.17%
117	Maintenance of Compressor Station Equipment	888	32,285	29,807	14,808	12,379	(19,906)	0.00%	0.00%	0.00%
118	Maintenance of Meas. and Reg Station Equipment - General	889	270,521	458,559	226,772	241,446	(29,075)	2.81%	-15.13%	7.49%
119	Maintenance of Meas. and Reg Station Equipment - Industrial	890	0	0	0	0	-	-100.00%	-100.00%	-100.00%
120	Maintenance of Meas. and Reg Station Equip-City Gate	891	0	0	0	0	-	-100.00%	-100.00%	-100.00%
121	Maintenance of Services	892	2,341,767	2,685,565	4,711,941	5,626,751	3,284,984	28.73%	4.26%	11.05%
122	Maintenance of Meters & House Regulators	893	1,987,866	1,940,548	2,584,265	4,296,524	2,308,658	-4.36%	-5.03%	5.97%
123	Maintenance of Other Equipment	894	0	0	0	0	-	0.00%	0.00%	0.00%
124	Total Distribution Maintenance		11,961,652	11,591,056	10,963,889	11,348,086	(613,566)	0.74%	-1.55%	7.23%
125										
126	Total Distribution O&M		53,566,911	53,590,407	48,541,586	46,235,083	(7,331,828)	3.73%	4.86%	8.60%
127										
128	Customer Accounting:									
129	Supervision	0901	15,367	22,151	16,394	11,792	(3,575)	-9.90%	-16.16%	-5.02%
130	Meter Reading	0902	2,236,523	2,220,083	2,641,489	2,341,225	104,702	10.65%	5.71%	-0.67%
131	Billing & Cashiering	0903	8,335,368	8,832,453	7,822,189	8,268,000	(67,368)	-2.07%	-2.62%	-2.89%
132	Uncollectible Accounts	0904	4,488,358	4,197,838	4,724,615	4,779,938	291,580	4.84%	-1.86%	-3.68%
133	Miscellaneous	0905	0	0	227,576	167,439	167,439	0.00%	0.00%	0.00%
134 135	Total Customer Accounting Expense		15,075,616	15,272,525	15,432,263	15,568,394	492,778	1.92%	-1.08%	-2.64%
136	Customer Service Expense:									
137		0907	0	0	0	0	0	0.00%	0.00%	0.00%
138	Supervision Customer Assistance (DSM removed)	0907	0	0	0	0	0	0.00%	0.00%	0.00%
139	Advertisement	0909	1,139,258	1,289,685	963,503	883,519	(255,739)	-5.84%	2.22%	-4.44%
140	Miscellaneous	0910	4,382	24,780	22,732	21,701	17,319	0.00%	0.00%	0.00%
141	Total Customer Service Expense	0310	1,143,640	1,314,465	986,235	905,220	(238,420)	-5.40%	2.56%	-4.19%
142	Total Gustomer Gervice Expense		1,143,040	1,514,405	300,233	303,220	(230,420)	-5.40 /0	2.5070	-4.1370
143	Sales Expense:									
144	Sales Expense - Supv.	0911	0	0	0	0	_			
145	Demonstrations & Selling	0912	155,770	183,612	139,705	60,259	(95,511)	15.17%	12.37%	8.77%
146	Miscellaneous Sales Expense	0916	0	0	31,931	26,308	26,308	0.00%	0.00%	0.00%
147	Total Sales Expense	55.5	155,770	183.612	171,636	86,566	(69,203)	20.02%	15.73%	11.29%
148	· · · · · · · · · · · · · · · · · · ·		100,110	100,012	,550	33,530	(00,200)	20.0270		2570
	Total Customer O&M		16,375,026	16,770,602	16,590,134	16,560,180	185,154	1.49%	-0.80%	-2.66%

			2020 Rate Case TY 9/30/2019	2019	2020	2021 Rate Case 12 M.E. 6/30/2021				
Line			Per Book	Per Book	Per Book	Per Book	Difference	2015-2020	2013-2020	2011 - 2020
No.	Description	Account	O&M Expenses	O&M Expenses	O&M Expenses	O&M Expenses	6/30/21 vs. 2020 RC	CAGR 6 YR	CAGR 8 YR	CAGR 10 YR
150										
151	Administrative & General Expense:									
152	Administrative Salaries	0920	0	0	0	0	-	0.00%	0.00%	0.00%
153	Office Supplies & Expense	0921	9,613,128	9,372,988	10,913,797	11,475,674	1,862,546	3.73%	6.30%	4.46%
154	A&G Expense Transferred	0922	(9,745,145)	(10,848,041)	(13,301,508)	(13,324,862)	(3,579,717)	12.83%	10.64%	6.04%
155	Outside Services	0923	4,402,020	4,077,563	3,789,088	4,169,019	(233,001)	2.30%	4.94%	8.03%
156	Property Insurance	0924	1,081,525	1,148,140	1,398,792	1,474,473	392,948	4.59%	3.26%	3.38%
157	Injuries and Damages	0925	3,236,689	3,202,013	3,308,697	3,830,201	593,512	1.97%	3.53%	3.95%
158	Pensions & Benefits	0926	4,970	0	0	0	(4,970)	0.00%	0.00%	0.00%
159	Other Reg Expenses	928	3,337,524	3,827,475	3,762,615	3,549,779	212,255	5.19%	3.76%	2.69%
160	Duplicate Charges - Electric	0929	(905,923)	(1,107,599)	(963,163)	(1,047,357)	(141,434)	-10.78%	-2.67%	0.80%
161	Miscellaneous	0930	1,144,049	955,283	861,506	688,148	(455,901)	10.12%	6.21%	3.96%
162	General Advertising Expense	930.1	666,819	754,972	703,080	716,355	49,536	2.92%	-3.17%	3.15%
163	Rents	0931	14,561,322	14,790,714	16,447,963	16,866,952	2,305,630	8.31%	10.84%	2.65%
164	Maintenance of Structures	0932	0	0	0	0	-	0.00%	0.00%	0.00%
165	Maintenance of General Plant	0935	100,435	73,958	52,438	92,765	(7,670)	-29.11%	-12.12%	-8.89%
166	Total Administrative & General Expense		27,497,413	26,247,466	26,973,305	28,491,146	993,733	3.24%	5.70%	2.76%
167	·									
168	Total O&M Expense		118,557,646	119,041,990	115,380,138	113,791,689	(4,765,957)	1.55%	2.37%	3.15%